#### CSL E-3

#### **EMPLOYEES DIVISION REGULATIONS (2007)**

## CSL E-3 (31-03-2017)

**Original Enactment NGSL 2007-02** 

Amended NGSL 2008-05

Amended NGSL 2012-02

Amended NGSL 2012-03

Amended NGSL 2015-04

Amended NGSL 2015-07

# REGULATIONS TO BETTER PROVIDE FOR THE ADMINISTRATION OF THE EMPLOYEES DIVISION OF THE NUNATSIAVUT CIVIL SERVICE BY ESTABLISHING A SUB-DIVISION FOR EMPLOYEES AND A SUB-DIVISION FOR TEMPORARY AND CASUAL EMPLOYEES AND SETTING THE CONDITIONS OF EMPLOYMENT FOR EACH SUB-DIVISION

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# The Nunatsiavut Treasurer, acting with the advice of the Nunatsiavut Executive Council, is pleased to make the following regulations:

## Short Title

#### 1

These regulations are the Employees Division Regulations (2007).

#### Authority

2

These regulations are made under section 37 of the Civil Service Act.

#### Interpretation

- 3
- (1) Unless the context otherwise requires, terms used in these regulations have the same meaning as in the *Civil Service Act*.
- (2) In these regulations:

"Employee" means an employee in the employees division of the Nunatsiavut Civil Service as defined and established under section 11 of the *Civil Service Act*;

"Employees Policy Manual" means Annex 1 to the *Employees Division Regulations* (2007);

"Temporary and Casual Employee Policy Manual" means Annex 2 to the *Employees Division Regulations (2007);* (NGSL 2012-03)

#### **Classification of Employees into Sub-divisions**

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- (1) All Employees shall be classified as being either (a) regular or (b) temporary and casual.
- (2) Regular Employees shall be employed subject to and in accordance with the Employees Policy Manual.
- (3) Temporary and casual Employees shall be employed subject to and in accordance with the Temporary and Casual Employee Policy Manual.

## **Employee Policy Manual**

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The provisions of the Employee Policy Manual annexed to these regulations as Annex 1 are hereby enacted as regulations under section 37 of the *Civil Service Act* and incorporated into these regulations for purposes of subsection 4(2). (NGSL 2008-05 s.1)

#### **Temporary and Casual Employee Policy Manual**

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The provisions of the Temporary and Casual Employee Policy Manual annexed to these regulations as Annex 2 are hereby enacted as regulations under section 37 of the *Civil Service Act* and incorporated into these regulations for purposes of subsection 4(3). (NGSL 2008-05 s.2)

#### **Repeal of Employee Division Regulations**

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The Employees Division Regulations, NGSL 2006-01, are repealed.

ANNEX 1 TO EMPLOYEES DIVISION REGULATIONS (2007)

(NGSL 2008-05 s. 1) (NGSL 2012-02) (NGSL 2012-03) (NGSL 2015-04)



# NUNATSIAVUT CIVIL SERVICE

**Employee Policy Manual** 

Updated August 2015

#### Founding Principles of the Labrador Inuit Constitution

The Labrador Inuit Constitution and Labrador Inuit political, social, cultural and economic institutions under the Labrador Inuit Constitution are founded on the following principles:

- (a) the existence of the Inuit of Labrador as a distinct people whose identity is based on ties of kinship, a shared language, common customs, traditions, observances, practices and beliefs, a special relationship to and control over our ancestral territory, a common history, and our own political, social, cultural and economic institutions;
- (b) the need to protect and advance Labrador Inuit aboriginal and treaty rights, including rights to language, culture, land and resources, and rights of self-government;
- (c) recognition of the human dignity of the Labrador Inuit, the pursuit of equality for the Labrador Inuit as a distinct aboriginal people of Canada, and the advancement of the human rights and freedoms of the Labrador Inuit;
- (d) the need to maintain and strengthen the relationship of the Inuit of Labrador to the land, sea, waters, resources, plants, animals, birds and fish of our ancestral territory, Nunatsiavut;
- (e) acknowledgement that the Labrador Inuit have a special responsibility to use and enjoy Nunatsiavut and its renewable and non-renewable resources with care and respect, without greed or waste and as stewards for future generations;
- (f) respect for the continuity, integrity and development of Labrador Inuit families and acknowledgement that every Labrador Inuit family is responsible for the well being, guidance and conduct of its members;
- (g) recognition that the Inuit of Labrador share responsibility for the well being, safety, security, good conduct, and freedom of all members of Labrador Inuit society and share a particular responsibility for the protection and well being of Labrador Inuit children, Labrador Inuit elders and those members of Labrador Inuit society who may be vulnerable or helpless;
- (h) recognition that the ancestral language of the Inuit of Labrador is Inuttut, that it is the right of every Labrador Inuk to use Inuttut in personal and community life and in official transactions and business and that every Labrador Inuk has a responsibility to teach Inuttut and Inuit culture and customs to Inuit children and provide them with guidance and a sense of belonging within Labrador Inuit culture and society;
- (i) the belief that each Labrador Inuk enjoys his or her individual identity and individual rights as an Inuk as a result of their membership in Labrador Inuit society;
- (j) recognition that within Labrador Inuit society every Inuk is entitled to the same rights and freedoms that all Canadians have under the *Canadian Charter of Rights and Freedoms*;
- (k) the guarantee that Labrador Inuit men and women are equal in rights, freedoms and dignity;

- (1) the belief that every Labrador Inuk has a responsibility to be a self-determining, self-sustaining, productive, and contributing member of Labrador Inuit society in accordance with his or her abilities, to be truthful, to contribute to the good governance of Labrador Inuit society, and to accept responsibility for, and to rectify, any harm that he or she may have caused;
- (m) the requirement that the leaders and representatives of the Labrador Inuit must be democratically chosen by the Labrador Inuit in regular elections and must be accountable to the Labrador Inuit through a system of democratic government that ensures accountability, responsiveness and openness;
- (n) the understanding that the status, powers and functions granted to leaders and representatives of the Inuit of Labrador are entrusted to them for the benefit of all Inuit of Labrador in the expectation that leaders and representatives of the Inuit of Labrador will lead lives deserving of respect, be respectful and considerate of all people, give guidance, act wisely, fairly and surely in the exercise of their powers, seek balance and agreement in their decisions, avoid conflict, and serve without showing favor or prejudice and without pursuing personal gain;
- (o) the requirement that the structures and proceedings of Labrador Inuit political, social, cultural and economic institutions be accessible, open and responsive to the Labrador Inuit;
- (p) the need to structure Labrador Inuit political, social, cultural and economic institutions so that executive authorities do not exercise disproportionate power;
- (q) the belief that decision making by Labrador Inuit political, social, cultural and economic institutions should promote participation by Labrador Inuit individuals and organizations, seek cooperation and consensus, and consider dissenting opinions, the views of minorities and the possible consequences of the decision for all Inuit of Labrador;
- (r) the conviction that Labrador Inuit political, social, cultural and economic institutions exist to consider and provide for Labrador Inuit culture, Labrador Inuit distinctiveness and the aspirations of Labrador Inuit by making policies and laws that meet Labrador Inuit needs, reflect Labrador Inuit culture, customs, traditions, observances, practices and beliefs, and strengthen the relationship between Labrador Inuit and Nunatsiavut;
- (s) the belief that the freedoms and aspirations of the Labrador Inuit and the ability of Labrador Inuit political, social, cultural and economic institutions to advance those freedoms and aspirations will be enhanced and expanded through Labrador Inuit self-sufficiency and fiscal independence;
- (t) the understanding that Labrador Inuit political, social, cultural and economic institutions must have the freedom to evolve in their own way in accordance with the spirit, principles and standards of the Labrador Inuit Constitution;
- (u) the requirement that laws and policies of Labrador Inuit political, social, cultural and economic institutions must be expressed in plain language that can be easily understood by all Inuit of Labrador and are to be published in English and Inuttut;

- (v) the recognition that Labrador Inuit are one of the circumpolar Inuit peoples and share with other Inuit the Arctic environment and ties of language and culture and that, therefore, Labrador Inuit political, social, cultural and economic institutions must maintain and strengthen the bonds between Labrador Inuit and other circumpolar Inuit peoples and promote arrangements for mutual cooperation and development with their governments and institutions;
- (w) the recognition that people other than Labrador Inuit live in Nunatsiavut, that Nunatsiavut is a part of the Canadian federation and that, therefore, Labrador Inuit political, social, cultural and economic institutions must develop policies that embrace pluralism within Nunatsiavut and in dealings with other peoples and their governments;
- (x) the recognition that the Inuit of Labrador have experienced change, new ideas and new technologies which we have integrated into our culture and way of life and, therefore, Labrador Inuit political, social, cultural and economic institutions must maintain and develop policies and ideas that address innovation and the adaptation of new ideas and technologies in ways that are appropriate to Labrador Inuit needs, values and aspirations;
- (y) acknowledgement of the rule of law.

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# 1. <u>INTRODUCTION</u>

- A. General
  - 1) The Policies and Procedures in this Employee Policy Manual:
    - a) Apply to all permanent full-time employees and to all permanent part-time employees but do not apply to the management division of Nunatsiavut Civil Service (NCS), unless stated otherwise; (NGSL 2012-03)
    - b) Form part of the terms and conditions of your employment with NCS;
    - c) Are designed to improve the efficiency of Nunatsiavut Government and to enhance the morale of all NCS employees;
    - d) Are intended to protect the rights of both the employee and employer; and
    - e) Have been approved by the Executive Council.
  - 2) Employees are encouraged to consult with their immediate Supervisor(s) on matters dealing with the working environment of Nunatsiavut Government.
  - 3) The Treasurer with the assistance of the Director of Human Resources has overall responsibility for personnel management.
  - 4) If any questions arise that are not dealt with in this Manual, or if there is any question about the meaning, application or administration of any matter that is dealt with in this Manual, then such question shall be resolved by the Treasurer.
- B. Definitions

For the purposes of this Manual:

- 1) "Acting" means when an employee substitutes in a higher-level position.
- 2) "common-law partner" means a person who has been cohabiting with an individual in a spousal relationship for at least one year, or who had been so cohabiting with the individual for at least one year immediately before the individual's death..
- 3) "Dependent" means an employee's spouse, common-law partner and children of the employee, employee's spouse or employee's common-law partner who reside with the employee at March 31<sup>st</sup> for at least 40% of their time and in the case of any child who is a university student, the student must reside with the employee when they are not at university.
- 4) "Deputy Minister" means a senior civil servant appointed by the Executive Council who serves under a Minister as the deputy head or senior manager of a department.
- 5) "Director" means a senior manager within a department who reports to the Deputy Minister...
- 6) "Director of Human Resources" means the individual member of the Nunatsiavut Civil Service who is responsible to the Treasurer for personnel management.

7) "Employees Division" means the division of the Nunatsiavut Civil Service comprised of all permanent full-time and permanent part-time positions of employment with the Nunatsiavut Government and agencies, including positions that are probationary or provisional, but excludes any positions of employment in the management division and the casual jobs division.

- 8) "Employee" and "employee" refers only to an Employee in the Employees Division who is a permanent full-time employee or a permanent part-time employee.
- 9) "Employer" means the Nunatsiavut Government.
- 10) "Hard to Recruit" refers to a position in respect of which:
  - a) repeated recruitment efforts have failed to attract qualified candidates;

b) the job competitions have been open to all applicants within the previous 18 months; and

- c) the majority of competitions resulted in fewer than five qualified, eligible, and available over the previous 18 months; (NGSL 2015-04)
- 11) "Executive Council" and "NEC" mean the Nunatsiavut Executive Council.
- 12) "immediate family" means:
  - (a) the employee's spouse or common-law partner;
  - (b) the employee's father and mother and the spouse or common-law partner of the mother or father;
  - (c) the employee's children and the children of the employee's spouse or common-law partner:
  - (d) the employee's grandchildren;
  - (e) the employee's brothers and sisters;
  - (f) the employee's grandfather and grandmother;
  - (g) the father and mother of the employee's spouse or common-law partner and the spouse or common-law partner of the father or mother of the employee's spouse or common-law partner; and
  - (h) any relative of the employee who resides permanently with the employee or with whom the employee permanently resides.
- 13) "LIA" means the former Labrador Inuit Association and it Affiliates.
- 14) "Manager" means a position that exercises management functions and is responsible for, directs and oversees a work unit.
- 15) "Manual" means this Employees Policy Manual.
- 16) "Minister" means a member of the Executive Council.
- 17) "Merit Principle" means the principle that merit governs the appointment of a person to, and advancement within, the Nunatsiavut Civil Service on the basis of qualifications, relative ability, knowledge and skills.
- 18) "NCS" means the Nunatsiavut Civil Service.

- 19) "permanent full-time employee" means a permanent Employee in the Employees Division who regularly works at least seventy (70) hours bi-weekly.
- 20) "permanent part-time employee" means a permanent Employee in the Employees Division who regularly works at least thirty-five (35) hours bi-weekly.
- 21) "Supervisor" means a position that exercises supervisory functions and is responsible for and directs the work of one or more employees, and includes Professional Supervisors and more senior levels of management as applicable.
- 22) "Treasurer" means the Treasurer of Nunatsiavut Government appointed by the President pursuant to section 5.1.1(c) of the Constitution. (NGSL 2012-03)
- C. Application
  - 1) Each employee shall be given a copy of this Manual when they commence employment with NCS.
  - 2) All employees, as a condition of employment, shall be required to sign a written acknowledgement that they agree to be bound by this Employee Policy Manual, a copy of which is attached in Appendix 4.
- D. Amendments
  - 1) This Manual can be amended at any time by NEC upon thirty (30) days notice to the employees, or earlier if required in the circumstances. (NGSL 2012-03)
  - 2) Copies of any amendments to this Manual shall be distributed to all employees.

# 2. <u>CODE OF CONDUCT</u>

The reputation of Nunatsiavut Government in the community it serves places high expectations upon its integrity. Nunatsiavut Government's reputation is, in turn, dependent upon the integrity and sense of responsibility of NCS's employees in whom great trust rests. The way in which that trust is discharged determines the success of Nunatsiavut Government and the place of pride which it enjoys in the communities.

It is not possible to state a set of rules that would codify proper behavior in every situation. To provide assistance and direction, guidelines have been developed which define the philosophy and code of conduct NCS employees must consistently maintain. It is imperative that a high standard of ethical, moral and legal conduct be evidenced in all of our practices.

This code of conduct shall in no way relieve any employee from complying with all applicable laws, statutes, regulations, by-laws, rules or lawful instructions of Nunatsiavut Government.

- A. Reporting to Management
  - 1) All employees have a duty to report knowledge of any (i) situation which might adversely affect Nunatsiavut Government's reputation, (ii) conflict of interest, or (iii) an improper practice.
  - 2) Reports should be submitted to a member of the management division, in writing.
  - 3) Improper practice means any illegal, fraudulent, dishonest, negligent, improper, unsafe or unethical action or omission by an employee.
  - 4) Conflict of Interest means any situation or activity where an employee's personal or private interests or considerations (including the interests and considerations of family member (as defined in subsection D4) affect, or can reasonably be perceived to affect the employee's judgment in acting in the best interest of NCS; and/or any situation or activity where an employee participates in decision-making, where the employee ought reasonably to know that there is the opportunity to benefit himself or herself (or family member as defined in subsection D4) improperly, directly or indirectly.
- B. Outside Employment or Interest
  - 1) Employees may pursue supplementary employment, including self-employment, or volunteer work outside NCS, provided such employment or interest does not:
    - a) Place them in a conflict of interest with their duties and obligations to NCS,
    - b) Interfere with performing regular duties for NCS, or
    - c) Involves the use of NCS's premises, equipment, or supplies, unless such use is authorized.
  - 2) Employees shall not accept monetary or other in-kind payment or benefit from any third party in respect of the employee's work with NCS.
  - 3) Employees, with the consent of the Deputy Minister, may teach courses at institutions during normal working hours, provided that:

- a) Acceptable arrangements can be made for the employee to perform all regular duties,
- b) Course preparation and marking is done on the employee's own time, and
- c) There is no other conflict or interference with NCS's operations.
- 4) Any employee who has any direct or indirect ownership, interest, or profit participation in outside business enterprise that has or may have dealings with Nunatsiavut Government shall immediately disclose such interest in writing to the Deputy Minister. The President, 1<sup>st</sup> Minister, Minister and Treasurer shall discuss with the Executive Council.
- 5) Any employee who sits on a Board or Committee, that is not part of their duty as an employee of the Nunatsiavut Government, must take leave from their duties to the Nunatsiavut Civil Service for that time period. (NGSL 2012-02)
- C. Acceptance of Gifts
  - 1) An employee shall not accept a gift, in the course of their employment, other than the normal exchange of hospitality between persons doing business together, tokens exchanged as part of protocol, or the normal presentation of gifts to persons participating in public functions. (NGSL 2015-04)
- 2) Any gifts that exceed a value of \$250 must be reported to the Nunatsiavut Government even if they are considered to be a normal exchange f gifts. (NGSL 2015-04)
- D. Relationships
  - 1) Employees should always avoid situations where a conflict of interest may occur or where inappropriate behavior and working relationships may result in claims of favoritism or harassment.
  - 2) NCS does not prohibit the hiring of employees' relatives. However, NCS will endeavor whenever possible to ensure that employees may not be hired and or transferred into a position in which they will be working directly for or supervising a relative or in positions that may influence an employee's salary, career plans, or other human resource programs.
  - 3) Employees who exercise a regulatory, inspectional, or other discretionary function over a person with whom they have a relationship shall, wherever possible, disqualify themselves from dealing with that relative with respect to those functions.
  - 4) Relationship, relative or family member means a spouse (including common lawspouse), parent, child, brother, sister, grandparent and in-laws.
- E. Dealing with Public
  - 1) Employees must maintain a neat and presentable appearance with dress and active wear to reflect the nature of the position.

- 2) All dealings with other employees, customers, clients and the general public must be conducted in a professional and courteous manner and in accordance with established NCS policies.
- 3) Supervisors have the authority to codify suitable attire.
- F. Smoke-Free Workplace
  - 1) NCS is dedicated to providing a healthy and comfortable working environment for all of its employees. This includes enforcing a smoke-free workplace. Second-hand smoke is considered to be a health hazard and therefore will be removed from the workplace. Smoking is permitted outside of NCS places of work, away from the entrance to the premises.

# 3. <u>CONFIDENTIALITY</u>

- A. Purpose
  - 1) To ensure confidentiality for Nunatsiavut Government, its constituents, customers, clients, suppliers, and employees is maintained.
- B. Policy
  - 1) Confidential Information about Nunatsiavut Government, its constituents, clients, suppliers, or employees should not be divulged to anyone, except persons who are authorized to receive such information. When the employee is in doubt as to whether certain information is confidential, no disclosure should be made without first asking appropriate management personnel. This basic policy of caution and discretion in handling of Confidential Information extends to both external and internal disclosure.
  - 2) All Confidential Information remains the property of Nunatsiavut Government and will not be disclosed to any person other than for purposes and benefit of Nunatsiavut Government. Employees will not use any Confidential Information for his/her own purposes or for purposes other than those of NCS.
  - 3) All employees must sign an oath of office or affirmation agreeing to retain all Confidential Information in the strictest confidence and prevent access to it, a copy of which is attached in Appendix 5. Under no circumstances will s/he disclose Confidential Information during employment or following termination of employment.
  - 4) "Confidential Information" includes confidential or proprietary information or trade secrets in whatever form, both existing and contemplated, including without limitation:
    - a) Customer and client information and personal data;
    - b) Medical, health and client records;
    - c) Client and employment information in Sections 3 C and F;
    - d) Supplier and supplier strategies or methods;
    - e) Actual and potential client services, needs and requirements not publicly available;
    - f) Business and financial records;
    - g) Scientific and research information;
    - h) Proprietary knowledge and data, trade secrets and confidential methods of operations; and all other Confidential Information which belongs to Nunatsiavut Government, it's constituents or its clients, suppliers or employees (collectively, the "Confidential Information")
- C. Client Information
  - 1) All information in an individual's file or learned about an individual is privileged and confidential information. The right of every individual to privacy should be recognized and protected to the greatest extent possible.
  - 2) Employees are entrusted with information regarding the people they serve, their families and Nunatsiavut Government, and employees are expected to maintain complete confidentiality regarding such information relating to the above.

- 3) No verbal or written material about individual receiving services from NCS will be released without his/her written permission or the permission of the family/advocate. No material that NCS receives from other sources about a person can be forwarded without their written permission. Information or reports received from other agencies can only be released by the originating agency.
- 4) No client files may be removed from the administration office or any other work site. Copies can be made of information requested by clients or legal guardians.
- 5) When releasing any information the following guidelines must be followed:

a) Information contained in an individual's record or learned about the individual should not be transmitted directly to any members of the staff or to students or volunteers who are not involved in the individual care or program. Such information should only be transmitted by authorized/supervisory staff who should screen the information requested and transmit only that which is required and appears justified.

- b) There must be a clearly justifiable and documented purpose for obtaining, storing, and releasing information to a person other than to the subject of the information.
- c) The informed consent in writing, whenever possible, of every individual should be a requirement prior to the release of personally identifiable information about him/her, except where such release is required by law.

d) Individuals shall have access to personally identifiable information about themselves.

- e) Employees shall ensure that reasonable measures to prevent unauthorized access to the records are defined, documented and put into practice.
- D. Oath of Office or Affirmation of Office
  - 1) All Employees shall complete the Oath or Affirmation of Office in accordance with Appendix 5.
- E. Media/General Public
  - 1) An employee may engage in public awareness campaigns, program promotion and community activities as part of the normal course of the duties of his/her position. All other public or media related communications must first receive authorization. A Deputy Minster in conjunction with a Minister shall provide appropriate authorization. Employees are encouraged to consult with his/her Supervisor to seek direction to ensure compliance with this policy. Failure to seek authorization may result in disciplinary action, which may include suspension or termination.
- F. Employment
  - 1) The confidentiality of employee information shall be maintained at all times.
  - 2) The release of any employment information, including references, on an employee will only be done by the Human Resources Department following a request from the employee concerned and such information will be provided to the employee in writing on Nunatsiavut Government letterhead, or as otherwise directed by the employee.

- 3) All personnel files are kept by the Human Resource Department of NCS. All personnel records are kept in archives for a period of seven years.
- 4) On giving at least three (3) working days notice, an employee will have access to their personnel file in the presence of a representative from the Human Resource Department.

# 4. HOURS OF WORK

- A. Regular Hours of Work
  - 1) The regular hours of work are seven (7) hours a day, thirty-five (35) hours a week, Monday to Friday, and a one (1) hour unpaid lunch period. There is a fifteen (15) minute paid break in the morning and afternoon as operational requirements permit.
  - 2) The regular office hours for NCS are 8:30 a.m. to 12:00 Noon and 1:00 p.m. to 4:30 p.m. Atlantic time. An employee with longer commuting times to and from work may be permitted by NCS, during the winter months, to take a thirty (30) minute lunch period and finish at 4:00 p.m.
- B. Flexible Hours of Work
  - 1) It is recognized that certain positions within the NCS are required to work flexible hours of work allowing for assigned daily start and finish times which may vary from day to day within limits established by the Supervisor, to a maximum of seventy (70) hours bi-weekly. The days of rest may be other than Saturday and Sunday.
  - 2) The flexible hours of work arrangement shall be recorded by NCS. Flexible hours of work shall be arranged with a view to minimizing or eliminating overtime. Flexible hours must be used within one week.
- C. Additional Hours
  - Time worked in excess of thirty-five (35) hours weekly to a maximum of forty (40) hours weekly ("additional hours") must be <u>approved in advance</u> by the employee's immediate Supervisor or designate and shall be compensated for as time off at the rate of straight time for each approved additional hour worked to a maximum of thirty-five (35) hours total of additional hours worked in a fiscal year. The paid time off work is to be taken within that fiscal year in which the additional hours were earned.
- D. Overtime
  - 1) Effective time management, flexible Hours of Work, and Additional Hours shall be utilized to minimize or eliminate overtime, which is time worked in excess of forty (40) hours per week. As a general rule, NCS shall endeavor to avoid overtime. In those instances when an employee may be required to work extra hours that may otherwise place them in an overtime situation by the end of the week, efforts should be made to reduce the amount of hours worked by that employee in the remainder of that week to avoid overtime.
  - 2) Where, in the opinion of a Deputy Minister, it is necessary, he or she may, by written directive, require an employee to work more than the working hours prescribed for the employee's position.
  - 3) A copy of an approved directive documenting overtime must be delivered by the Deputy Minister, to the Department of Finance.

- 4) A Deputy Minister may delegate in writing the authority to authorize overtime to a director or manager in the Deputy Minister's department.
- 5) The employee will be compensated for a maximum of thirty-five (35) hours total of overtime worked in a fiscal year at the rate of one and a half hours of paid time off work for each hour of overtime worked, and the paid time off work is to be taken within that fiscal year in which the overtime was earned.
- 6) Any balance of accrued overtime leave or additional hours leave not taken at the end of the fiscal year, shall be paid to the employee at the end of the fiscal year at the rate of one and one half times the employee's regular wage rate. (NGSL 2012-03)
- 7) Time off in lieu of either overtime or additional hours, or any other paid or unpaid leave does not count as time worked in a week for the purpose of determining entitlement to overtime.
- 8) The week is the period of Sunday to Saturday for the purposes of calculating additional hours and overtime.
- 9) There shall be no compensation for any additional hours or overtime in excess of the maximum stated in this policy.
- 10) A response by an employee in the form of advice or direction without needing to report to work is not considered time worked or overtime.
- 11) For the purposes of training, workshops and conferences, and associated travel time, required by the employee relating to his/her qualifications, license or other requirement, or requested by the employee:
  - a) It is not considered time worked for purposes of additional hours or overtime; but
  - b) Shall not result of loss of an employee's regular pay based on his/her regular schedule of work.
- 12) For the purposes of training, workshops and conferences, and associated travel time, requested or required by NCS for the purpose and benefit of NCS:
  - a) It shall not result of loss of an employee's regular pay based on his/her schedule of work;
  - b) There shall be no compensation for time on an employee's normal work day in excess of the employee's normal daily hours of work;
  - c) If it occurs during the employee's normal day off, then s/he may take the next scheduled work day off with pay with the approval of the immediate Supervisor; and
  - d) If not taken as time off under subsection 12.c, it is considered time worked for purposes of additional hours or overtime to a maximum of the employee's regular daily hours of work.
- 13) If an employee while away from his/her home community for work purposes is delayed in travel during normal days off but is not required to work during this period of delay, s/he will not accumulate hours or be paid for such period of delay.

- 14) All accumulated overtime and additional time worked must be recorded in the Staff Register and the Request to Work form placed in the employee's attendance records.
- E. Summer Hours
  - 1) NCS's summer hours, which are in effect from the 1<sup>st</sup> Monday in June to the 1<sup>st</sup> Monday in September, end one-half (1/2) hour earlier at the end of each day. Summer hours shall not result in the accumulation of additional time off by employees whose schedule requires their attendance to 4:30 p.m.. (NGSL 2014-04)
- F. Stand-by
  - 1) Standby means an Employee who is required to be available for immediate call in to work outside of regular working hours.
  - 2) An employee on stand-by must be available by telephone or pager for immediate return to work.
  - 3) An employee on standby will be compensated at the rate of \$1.25/hour of standby, in addition to compensation for any reporting to work while on standby. Standby will be distributed as equally as possible among the applicable group designated by management.
  - 4) An employee who is required to report for work will also be reimbursed transportation costs with receipts or per kilometer if the employee's personal vehicle is used.
  - 5) An employee who is on standby and unable to report for work will not be paid standby.

# 5. <u>ATTENDANCE</u>

- A. Register
  - 1) An attendance register for employees to record arrival, departure, additional hours, overtime, approved leaves of absence, and absences will be kept. It is the responsibility of the Supervisor to see that the attendance register is accurately maintained.
- B. Punctuality Requirements
  - 1) Employees are expected to be at work and ready to start work on time at the beginning of your scheduled start time and following lunch and rest periods.
- C. Reporting Rules
  - Employees who are going to be late for work or are unable to report for work due to illness or other reasons <u>must contact his/her Supervisor within 10 minutes after the</u> <u>start of the day or if the position requires a replacement worker that employee must call</u> <u>their supervisor or designate at least one hour prior to the start of their working day</u> and provide the following information:
    - Name
    - Time period that you are unable to work or will be reporting late for
    - Reason for your absence or lateness (i.e. illness, family emergency etc..)
  - 2) Employees must report their absence on <u>each day of absence</u>. Employees who have already provided NCS with a medical certificate verifying they will be absent for an extended period are not required to call for the days covered by the certificate.
  - 3) In the event you are unable to contact your Supervisor, you must do one of the following:
    - Leave a detailed message on your Supervisor's voice mail, or contact the Supervisor's designate.
    - Leave a detailed message with the Human Resource Department or on his/her voice mail.
  - 4) Employees, who have to leave work before their shift ends due to illness or an emergency, must directly advise their Supervisor <u>prior to leaving work</u>. If your Supervisor is not available, you are required to directly notify another Supervisor in your area or the Human Resources Department prior to leaving work.
- D. Consequences for Non-Compliance
  - 1) Employees who are not punctual or do not follow the Reporting Rules above may be subject to one or more of the following consequences, except where the employee is unable to comply for legitimate reasons as determined by NCS:
    - Considered a "No Show" for work;

- Not paid for the day of the absence; and
- Disciplinary action may be issued.

- E. Documentation
  - 1) Employees are required to provide medical certificates <u>acceptable to NCS</u> upon request, and immediately upon return to work following a period of sick leave of at least three or more consecutive workdays.
  - 2) Absences related to jury duty or subpoenas will require documentation from the appropriate parties. Absences for other reasons may also require the Employee to submit documentation acceptable to NCS to verify the entitlement to the leave requested.
- F. Absenteeism
  - 1) The record of employee absences will be reviewed regularly by NCS. Depending upon the circumstances, NCS may pursue one or more of the following procedures with an employee when it appears that an absenteeism issue exists:
    - a) The employee may be required to provide a medical certificate or additional information for any absences during the remainder of the year.
    - b) The Supervisor, a representative from the Human Resources Department and/or member of the Management division may meet with the employee to review the employee's attendance record and discuss measures to assist in improving the employee's attendance at work.
    - c) Upon evaluation of an employee's medical condition, and where appropriate, engage in efforts with the employee to accommodate the employee.
    - d) The employee may be referred to the Employee Assistance Program.
- G. Sick Leave Abuse
  - 1) In cases of sick leave abuse, which includes but is not limited to instances where an employee exhibits a pattern of absenteeism, NCS may issue disciplinary action, up to and including termination.

# 6. <u>HIRING POLICY</u>

- A. Equal Opportunities
  - 1. All positions within NCS will be open to male and female applicants.
  - 2. Measures must be taken to maximize Inuit employment at all levels within the Nunatsiavut Civil Service including, if necessary, the preferential appointment of qualified Inuit to positions.
  - 3. Provision must be made for the hiring of Inuit women and Inuit with disabilities in accordance with employment equity principles and the constitution.
- B. Hiring Procedures
  - 1) If a vacancy or new position becomes available the Director of Human Resources or a hiring committee must hold an open competition.
  - 2) Qualified employees of the Nunatsiavut Government, including seasonal employees, who have passed a probationary period, will have preferential consideration.
  - 3) The Director of Human Resources or a hiring committee must give notice of a competition at least two weeks in advance of the closing date of the competition.
  - 4) Notices for open competitions must be posted:
    - a) On notice boards in all Nunatsiavut Government offices in areas accessible to employees, and
    - b) In such other manner as the Director of Human Resources or a hiring committee considers reasonable access.
  - 5) An applicant for an open competition may be any employee of the Nunatsiavut Civil Service or a member of the public.
  - 6) If a competition is held, the Director of Human Resources or a hiring committee must
    - a) Review the applications of candidates;
    - b) Examine those candidates who possess the required qualifications;
    - c) Rate the candidates in order of merit; and
    - d) Fulfill the functions required
  - 7) Before nominating a candidate for a position, the Director of Human Resources or a hiring committee must satisfy itself that the person is fit to perform the duties and to undertake the responsibilities of the position.
  - 8) An eligibility list of qualified persons may be established and used if the successful candidate declines, is rejected on probation, or resigns within a six (6) month period. The eligibility list may also be used for upcoming similar term or casual positions. The eligibility list will be in effect for one (1) year from date of posting.
  - 9) NCS retains the right to deny awarding a position to a probationary employee, or an employee with a current record of discipline with NCS.

- 10) All potential employees of NCS, may be required to provide an acceptable Certificate of Conduct as a condition of employment. Employees may be asked at any time during their employment to provide an updated Certificate of Conduct. Failure to do so may result in termination.
- C. Provisional Appointments
  - 1) If, following a competition for a position in the employee division, no candidate is held to be qualified, the Director of Human Resources or the Hiring Committee may recommend a candidate whose qualifications most closely match those required for the position.
  - 2) A provisional appointment shall be at a salary rate less than the minimum rate set out for the position for such length of time as may be required by the candidate to successfully complete the necessary qualifications.
  - 3) Upon attaining the necessary qualifications to the satisfaction of the Director of Human Resources, the provisional appointee must be granted a probationary appointment to the position.
- D. Promotions:
  - 1) No promotion may be made, except by the Minister upon recommendation of the Director of Human Resources.
  - 2) The Ministers must, having regard to equal opportunities, make all promotions on the basis of the merit principle.
- E. Hiring Committee
  - 1) The Director of Human Resources or designate, will form, and chair, all Hiring Committees.
  - 2) If any member of a Hiring Committee is in a conflict of interest in relation to an applicant, that member shall not sit on the Hiring Committee.
- F. Probation Period
  - 1) All new employees shall be subject to a probationary period of nine hundred and ten (910) hours of actual work, which must be completed successfully. (IL 2012-03)
  - 2) During this probationary period:
    - a) The employee is not eligible for a transfer or promotion; (NGSL 2015-04)
    - b) Either the employee or the employer may terminate employment, without cause, with one week's notice; and
    - c) The employee may be terminated for cause without notice.
  - 3) If a new employee satisfactorily passes their probationary period, they shall receive confirmation of employment in writing at least two weeks after the end of the probation period.
- G. Trial Period

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- 1) If a current employee is a successful applicant for a vacant or new position, s/he shall be subject to a three (3) month trial period. During this trial period, the employee shall be granted a three (3) month leave of absence from his/her former position.
- 2) During the trial period, the employee cannot apply on any other position. NCS retains the right to deny a promotion or transfer to an employee who has recently completed a trial period.
- 3) The trial period may be extended by the amount of leave taken by the employee during the trial period.
- 4) If the employee satisfactorily completes the trial period, they shall receive confirmation in writing at least two weeks after the end of the trial period.
- 5) The employee will be placed in the salary level of the new position at their current salary, and will be entitled to a step progression on their regular anniversary date. Il 2012-03)
- 6) If an Employee proves unsatisfactory in the new position during the trial period, s/he may return to his/her former position and salary level and benefits.
- 7) If the employees formal position no longer exists and the employee's performance is either deemed unsatisfactory or the employee decides they would like to decline their new position, the employee will be terminated with the appropriate notice as per the Canada Labour Code (NGSL 2015-04)
- H. Performance Appraisals
  - 1) Performance appraisals shall be completed by the employee's immediate Supervisor and any associated professional staff for the probationary period, and annually in each fiscal year on or by 01 June.
  - 2) Performance appraisal may be done at other intervals at the discretion of the Supervisor in the event of unsatisfactory work performance. These appraisals may be used as documentation for dismissal.

# 7. <u>HARASSMENT POLICY</u>

# A. Policy

- 1) NCS employees and clients are entitled to be treated with dignity, free from harassment based on race, religion, religious creed, sex, sexual orientation, marital status, physical disability, mental disability, political opinion, color or ethnic, national or social origin of that person.
- 2) Harassment means to engage in a course of vexatious comment or conduct on any of the prohibited grounds in subsection A. 1 that is known or ought reasonably to be known to be unwelcome.
- 3) The NCS requires that all employees are entitled to employment free of sexual harassment, and will be issuing a policy on same for consultation with employees.
- B. Informal Procedure:
  - 1) Employees may opt as a first response to advise the other person, either by speaking to them or writing them a letter that their behavior is unwelcome and request that the behavior cease immediately. The person may not be aware that their behavior is offensive or unwelcome, and this first response may be sufficient to prevent recurrence.
- C. Formal Procedure:
  - 1) The Human Resource Department will investigate a complaint of harassment, which is to be filed with the Human Resources Director in a timely manner. This will include interviewing the complainant, the alleged harasser, and any witnesses. In order for the investigator to understand the complaint and develop an appropriate approach to the investigative procedure, complaints should be as specific and detailed as possible. An official complaint of harassment should include the following details:
    - a) Specific information on the behaviors of concern (exactly what behaviors are occurring);
    - b) Where possible times and dates of alleged incidents of harassment;
    - c) Where possible, witnesses to the alleged incidents of harassment; and

d) Expectations of the complainant (what outcome the complainant would like to see).

A decision, with recommendation(s) as appropriate, will be made and both parties shall be advised.

2) Harassment is a serious offense. If the complaint of harassment is upheld, the offending Employee will be subject to immediate disciplinary action, which may include dismissal. Supervisors, Managers, Directors, Deputy Ministers and other

Senior NCS who fail to take appropriate corrective action when made aware of harassment shall themselves be subject to disciplinary action.

3) All employees also have the right to report allegations of harassment to the Canada Human Rights Commission.

# 8. <u>CORRECTIVE PROGRESSIVE DISCIPLINE</u>

- 1) Employees may be disciplined for cause, up to and including dismissal. Progressive discipline will normally be applied, except when the circumstances warrant an accelerated response, such as suspension or termination. Appendix 2 contains a general overview of progressive discipline.
- 2) The following constitutes serious misconduct which may result in the employee being immediately dismissed for cause:
  - (a) Theft or dishonesty;
  - (b) Breach of trust, confidentiality or Professional and/or program Code of Ethics;
  - (c) Client abuse;
  - (d) Possession, use of, or being under the influence of alcohol, non-medically prescribed or illegal drugs while on NCS property or while at work;
  - (e) Gross incompetence or gross neglect of duty; and
  - (f) Harassment
- 3) A Deputy Minister may, for cause, reprimand, suspend, demote or dismiss an employee in a Department or Agency for which the Deputy Minister is responsible.
- 4) The Treasurer may authorize the Director of Human Resources and designated supervisors to exercise the powers set out in subsection 8.3.
- 5) An employee who is reprimanded, suspended, demoted or dismissed shall be notified in writing of the reason for the action and a copy of the notification shall be forwarded to the Minister and the Director and placed on the employees personnel file.
- 6) An employee may request in writing to the Director of Human Resources, that a disciplinary document be removed from his/her personnel file after twenty-four (24) months of good service without any discipline being issued within that period.
- 7) If an employee is dismissed for cause, or is terminated for cause on a probationary period, s/he shall be considered ineligible for re-employment with NCS for a period of at least three (3) years from the date of his/her dismissal. Such employees are required to demonstrate the re-establishment of a positive work history during this period of time before being considered for re-employment with NCS.

# 9. TERMINATION AND RESIGNATION

- A. Notice
  - 1) In the event an employee resigns, or NCS terminates an employee without cause, the following notice or pay in lieu of notice is required to be provided by either the employee or NCS, as applicable:
    - a) 2 weeks, where you are employed for at least 6 months but less than 5 years;
    - b) 3 weeks, where you are employed for a least 5 years but less than 10 years;
    - c) 4 weeks, where you are employed for at least 10 years but less than 15 years: and
    - d) 6 weeks, where you are employed for 15 years or more.
  - 2) At least three (3) weeks notice must be given of resignation or termination without cause of a Supervisor.
  - 3) The periods of notice noted above may be altered only if specifically detailed in an employee's employment contract with NCS.
  - 4) Leave for additional hours or overtime accrued shall not be taken during the period of notice under this Section.
  - 5) The immediate Supervisor prior to the resignation or termination should complete a Termination Checklist.
  - 6) In the case of an employee who resigns or is terminated and later returns to work with NCS, their prior years of service do not count for the purposes of calculating severance.
- B. Severance Pay
  - 1) Severance Pay will be issued to employees in the event of termination without cause, resignation or retirement of an employee who has completed five (5) full years of continuous permanent service at the rate of one week's regular salary for each year of completed service with the Nunatsiavut Government. (NGSL 2012-03).
  - 2) Service for the purpose of severance pay excludes all periods of unpaid leave.
  - 3) Severance pay will not be paid to an employee who does not give NCS the required notice of resignation or is terminated for cause.
  - 4) Regular salary means the salary of the employee's substantive or regular position, and not that of the most recent temporary, acting or trial position prior to termination.
  - 5) Service for the purpose of severance will commence from date of permanent employment.
- C. Employer Property
  - 1) The employee acknowledges that all items of every nature or kind created or used by the employee pursuant to the employee's employment, or furnished by the employer to the employee, and all equipment, automobiles, credit cards, books, documents, records, files, diskettes, electronic communications, manuals, literature, intellectual property,

confidential information or other materials shall remain and be considered the exclusive property of the employer at all times and shall be surrendered to the employer, in good condition, promptly at the request of the employer, or in the absence of a request, on the termination of the employee's employment with the employer, however caused.

#### 10. COMPLAINT PROCEDURE

- 1) A "complaint" is an employee's disagreement arising out of the interpretation, application, or alleged violation of this Employee Policy Manual. Complaints shall be determined in accordance with this procedure.
- 2) The process for settling complaints is as follows:

STEP 1 - An employee with a complaint is expected to first discuss the matter with his/her immediate Supervisor with a view to resolving the matter, which must occur within five (5) working days of the employee becoming aware of the incident giving rise to the complaint.

STEP 2 - Failing settlement at Step 1, the employee may submit their complaint in writing with all pertinent details to the Director or Manager within a further two (2) working days beyond Step 1. The Director or Manager shall promptly acknowledge receipt of the complaint and schedule a telephone or in-person meeting between the employee and the Director or Manager, preferably within five (5) working days. A written reply from the Director or Manager to the employee is to be given within a further three (3) working days from the date of the meeting.

STEP 3 – Failing settlement at Step 2, the employee may submit the complaint in writing to the Director of Human Resources within two (2) working days of the Director or Manager's written response at Step 2. The Director of Human Resources or a committee appointed by the Treasurer and composed of the Deputy Minister, and Director and chaired by the Director of Human Resource will make the final decision, which will be binding.

The Director of Human Resources will reply in writing to the employee within five (5) working days. (NGSL 2015-04)

# 11. <u>CONFLICT RESOLUTION BETWEEN EMPLOYEES IN NUNATSIAVUT CIVIL</u> <u>SERVICE</u>

1) The process for settling conflict between employees are as follows:

STEP1 – an employee with a complaint is expected to first discuss the matter with his/her immediate supervisor. If the complaint is regarding the employee's supervisor, the employee may bring the complaint to their supervisor's supervisor.

STEP 2 – upon hearing the complaint and providing it is valid, the supervisor will meet with both parties separately to discuss the issues at hand.

STEP 3 - both parties and the supervisor, will meet to discuss the issues at hand. If required, a representative from Human Resources can be present as an observer and offer assistance if needed.

STEP 4 - if after step 3, based on evidence presented, Human Resources may take disciplinary action if conflict can not be resolved.

#### 12. PAYROLL & EXPENSES

- 1) Salary advances or monetary loans shall not be made to employees.
- 2) All employees shall complete and sign a bi-weekly timesheet that the Supervisor must approve in writing, which is then submitted to the Finance Department for processing. (NGSL 2012-03)
- 3) Employees will be paid in accordance with the normal payroll periods established by NCS from time to time.
- 4) Any reconciliation in hours worked and rate of pay will be processed in the next pay period.
- 5) If the day on which a payday falls is a holiday, the payday will be the immediately preceding workday.
- 6) An electronic statement of all deductions from gross salary will be provided to each employee. (NGSL 2015-04)
- 7) Any monies owing by an employee to the NG will be deducted from the current pay period. The deduction will be explained in an attachment to the pay cheque.
- 8) In the case of "Hard to Recruit" positions only and as determined by the Director of Human Resource, NCS will compensate for one-way relocation expenses in an amount equivalent to eighty percent (80%) of the cost for the least expensive method/route of relocation for the employee and his/her immediate family, provided the employee commits to one year of service to NCS. In the event the employee resigns within the one year, the employee shall repay the prorated relocation expense to NCS.
- 9) The cost of one (1) airline ticket and carriage of up to a maximum of two (2) extra pieces of personal effects only will be reimbursed for an employee who has been asked by the NG to transfer to work in a different NCS location other than their current address and s/he accepts an employment offer of at least one-year duration.
- 10) Employees are responsible for the payment of their own professional and/or association fees, licenses and expenses.
- 11) All employees will be paid through direct deposit into bank accounts from information provided to the employer from their respective financial institutions.
- 12) An employee who fails to submit a timesheet will not be paid in the next pay period or until their timesheets is up to date.

#### 13. SALARY STEP PROGRESSION

A. Service Step Progression, excluding employees covered under another salary agreement:

Employees will progress in step progressions based on service within NCS.

- 1) Employees shall progress one step on the salary scale for the position after a successful completion of the probationary period. A written memo shall be forwarded to the Finance Department indicating the completion of a successful probationary period before a progression in salary will take place.
- 2) After the successful probationary period progression, most employees will automatically progress one step on completion of eighteen hundred and twenty (1820) hours of work (including periods of paid leave) from their appointment in the position, until the maximum step is achieved.
- 3) An employee who is promoted to a higher paying position or who accepts a lower paying position shall be placed on the new salary scale at the step closest to the employee's current salary.
- 4) An employee who accepts a new position with the same salary level will continue salary progression in the same manner as his/her former position.
- 5) An employee in acting positions shall not lose a step progression in their regular position.
- 6) A progression will be effective at the beginning of the next pay period.
- 7) A progression is postponed by any period of unpaid leave of absence from NCS.
- B. New Employee Step Progression Placement

Placement on a step in a salary scale is based on the number of years of education and the number of years of experience the employee has for the position.

- 1) If an employee has the minimum requirements of the position, s/he shall be placed at Step 1 of the five step salary progressions.
- 2) If the employee has over and above the minimum job requirements, the employee shall give the Hiring Committee proof of qualifications, which may consist of official copies of education and/or letters from former employers indicating number of hours a person worked in a position similar to the position offered.
  - a) If the employee has 5-10 years of education and experience over and above the minimum requirements of the position offered they will be placed at Step 2 of the salary progression.
  - b) If the employee has 10+ years of education and experience over and above the minimum requirements of the position offered they will be placed at Step 3 of the salary progression.

- c) In extenuating cases, the Hiring Committee may recommend to place a new employee in a step progression higher than Step 1, to a maximum of Step 3.
- d) If an employee is untrained they will be placed at Step 1 at the level below trained.
- e) Employees covered under another salary agreement may have a different step progression.

#### 14. <u>SUBSTITUTE POSITIONS & PAY</u>

- 1) When an employee is appointed by the Nunatsiavut Government to substitute in any higher rated position for five (5) consecutive working days or more for relief purposes, additional pay will come into effect. Additional pay will be paid at Step 1 of the substitute level position or the amount indicated in the substitute scales, whichever is higher. (NGSL 2012-03)
- 2) If the substitute employee's current salary is on the same level or at a higher level than the substitute position, no remuneration will be paid.
- 3) Substitute assignments shall not result in an employee being placed in a line of supervision above their current supervisor(s).
- 4) The normal period of a substitute assignment shall not exceed three (3) months. Periods of approved leave granted during the substitute assignment shall be paid at the employee's regular salary.

#### 15. TRANSFERS

- 1) A Deputy Minister may transfer an employee from one position to another position within the same department.
- 2) The Treasurer or the Treasurer's designate:
  - a) May transfer an employee from a position in a department to another department with the approval of the Ministers of the departments concerned; and,
  - b) Must make such transfer upon the written request of the Ministers concerned.
- 3) No employee shall be involuntarily transferred to a position with a lower maximum salary except as a result of disciplinary action, incompetence, and the application of the layoff procedures or for health reasons.
- 4) Requests to transfer positions from one community to another must be submitted to the Supervisor in writing.
  - a) The supervisor, in consultation with the Director of Human Resources, will forward a recommendation to the NEC for decision.

b) Requests to transfer positions outside of Nunatsiavut will not be considered. (NGSL 2012-03)

#### 16. <u>SALARY REVIEW</u>

- 1) All new positions that are created within NCS will be evaluated through the salary review system before a salary level is determined.
- 2) An employee may request a review of salary when:
  - a) The employee and immediate Supervisor agree that the position has changed significantly to warrant a review of salary, or
  - b) The employee has been employed in a new position for six months and the employee and immediate Supervisor agree that the position warrants a review of salary.
- 3) A Job Fact Sheet has to be completed by the employee with approval of the immediate Supervisor.
- 4) Salary reviews will be done bi-annually, and a Job Fact Sheet must be submitted by February 28 and August 30 for March and September reviews.
- 5) If the salary decreases after the review, employees holding that position will be redcircled and newly hired employees will receive the new, lower salary level.
- 6) If the salary increases after the review, the effective dates will be April 01 for March reviews and October 01 for September reviews.
- 7) Red circling means that the employee's salary is frozen or maintained at its then current level until such time as the salary of the position increases to the level of the red-circled, at which time red circling is lifted. No other increases are awarded to a red-circled employee during that period.
- 8) All salary increases and decreases are subject to the written authorization of the Controller. (NGSL 2012-03)

#### 17. <u>PAYMENT TO ESTATE</u>

- 1) In the event of an employee's death, the following payments shall be made to the Employee's estate:
  - a) Any severance payment owing; and
  - b) All wages and accumulated annual leave.
- 2) All advanced leave will be forgiven in the event of an employee's death.

#### 18. <u>EMPLOYEE BENEFITS</u>

- A. Group Insurance
  - 1) Permanent full time, Permanent part-time, Temporary employees who have been hired for a period of three years or more or a Temporary employee continually employed for three years, and who work and is guaranteed at least thirty-five (35) hours bi-weekly are <u>required</u> to participate in NCS's Group Insurance Plan as a condition of employment.
  - 2) The following group insurance benefits are provided and cost shared between NCS and each participating employee:
    - a) Life and Accidental Death and Dismemberment
    - b) Long Term Disability
    - c) Dependent Life
    - d) Medical and Dental for Employees, and dependents as applicable. (NGSL 2012-03)
  - 3) The manual provided by the Insurance Carrier outlines the benefits in detail and shall govern the terms of group insurance benefits.
- B. Pension Plan
  - 1) Permanent full time, Permanent part-time, Temporary employees who have been hired for a period of three years or more or a Temporary employee continually employed for three years, and guaranteed at least thirty-five (35) hours bi-weekly are <u>required</u> to participate in NCS's Pension Plan as a condition of employment.
  - 2) Eligible employees will contribute three and one half percent (3.5%) of the employee's gross salary and NCS will match the employees' contribution.
  - 3) The manual provided by the Plan Administrator outlines the benefit in detail and shall govern the terms of the Pension Plan benefit.
- C. Other Benefits
  - 1) A schedule summarizing additional benefits for eligible employees is contained in Appendix 3.

#### 19. <u>PAID LEAVE</u>

#### A. Annual Leave

- 1) Permanent full time, part time, temporary employees who have been hired for a period of three years or more will receive four (4) weeks annual leave (twenty (20) working days) (up to a maximum of 140 hours annually) with pay in each fiscal year that is to be used in the fiscal year it is earned. This is based on one and two-thirds (1 2/3) days annual leave for each month of completed service for full time employees, and prorated for part time employees.
- 2) For employees with less than 5 years service, will receive  $\frac{1}{2}$  of their annual leave entitlements on April 1<sup>st</sup> and the remainder on Oct. 1<sup>st</sup> of the fiscal year. Employees with more than 5 years service will receive all their annual leave entitlements on April 1<sup>st</sup>.
- 3) Upon successful completion of the probationary period, permanent full time, part time and temporary employees who have been hired for a period of three years will receive annual leave benefits pro-rated from his/her anniversary date to March 31<sup>st</sup>.
- 4) An employee who resigns, is laid off, retires or is dismissed will be entitled to be paid for any remaining vacation entitlement owing up to the last day of employment. Any annual leave taken in excess of the total entitlement to that date will have to be repaid or deducted from any final monies payable to the employee by NCS.
- 5) An employee must obtain written permission from their Departmental Director to carry forward no more than 10 earned annual leave days into a new fiscal year. These 10 days must be used within the first six (6) months of the new fiscal year or such leave will be forfeited.
- 6) When a designated holiday falls within the period of the employee's annual leave, it will not count as a day of annual leave.
- 7) An employee may take up to ten (10) days unpaid annual leave within the fiscal year (excluding for medical reasons), providing they have received prior approval from their immediate supervisor. The employee must have exhausted all leave prior to requesting unpaid leave. As a result of taking unpaid leave, the employee may have a delay in their regular pay day. They will receive 2 weeks written notice from their immediate supervisor. (NGSL 2012-03)
- B. Hunting, Fishing, Trapping & Gathering Days (HFT&G)
  - 1) Permanent full time, permanent part time, and temporary employees hired for three years or temporary employees continuously employed for a period of three (3) consecutive years or more of work, are entitled to five (5) days (up to a maximum 35 hours annually) of paid HFT&G leave per fiscal year for the purpose of hunting, fishing, trapping and gathering.
  - 2) All other employees do not qualify for HFT&G leave.
  - 3) Employees must complete the probationary period before receiving this leave benefit, which is pro-rated for the fiscal year.

- 4) This leave must be used within the fiscal year and cannot be carried forward into a new fiscal year and is not payable if not used for any reason, however caused.
- C. Religious Holiday
  - 1) Permanent full time, permanent part time, and temporary employees hired for three years or temporary employees continuously employed for a period of three (3) consecutive years or more of work, are entitled to one (1) day of paid leave for the observance of a religious holiday of their choice.
  - 2) All other employees do not qualify for Religious Holiday.
  - 3) This leave must be used within the fiscal year and cannot be carried forward into a new fiscal year and is not payable if not used for any reason, however caused.
  - 4) The Optional Religious holiday is allocated on April 1 and is not prorated.
- D. Bereavement Leave
  - 1) An employee may request paid bereavement leave from work in accordance with the following:
    - a) five (5) paid working days in the event of the death of
      - (i) the employee's spouse or common-law partner;
      - (ii) the employee's mother or father;
      - (iii) the spouse or common-law partner of the employee's mother or father:
      - (iv) the mother or father of the employee's spouse or common-law partner;
      - (v) the spouse or common-law partner of the mother or father of the employee's spouse or common-law partner; or
      - (vi) the employee's legal guardian, child, stepchild, foster child, grandchild, sister, brother, grandfather grandmother
    - b) three (3) paid working days in the event of the death of an employee's aunt, uncle, niece, nephew, daughter-in-law, son-in-law, sister-in-law or brother-in-law, grandmother-in-law or grandfather-in-law,
    - c) one-half (1/2) paid working day for the purpose of attending the funeral of a person other than a person referred to in clause a) or b).
  - 2) Staff are excused from work to attend funerals in the community but Nunatsiavut Government offices in the community will remain pen unless all staff in the office are attending a funeral. (NGSL 2015-04)

- E. Special Paid Leave
  - 1) The Deputy Minister in consultation with the Human Resource Director, at their discretion, may grant special paid leave to a maximum of five (5) days (maximum of 35 hours) per fiscal year to permanent full time and part time, and temporary employees continuously employed for a period of three (3) consecutive years or more of work, upon written request stating the reasons. This leave is for exceptional circumstances other than those specified in these policies, and may only be granted provided all additional hours, overtime or leave entitlements are exhausted.
- F. Sick Leave
  - 1) A permanent full time, permanent part time, and temporary employees hired for three years or temporary employees continuously employed for a period of three (3) consecutive years or more, may be entitled to receive sick leave with pay provided the employee is sick due to a non-occupational accident or illness and are unable to report to and perform work for NCS.
  - 2) Sick leave with pay for full time employees (pro-rated for less than full time hours worked) is earned at a rate eight and three-quarters (8.75) hours per month worked to a maximum of one hundred and five (105) hours per fiscal year, to a maximum of two thousand five hundred and twenty (2520) hours.
  - 3) An eligible employee may accumulate and carry forward sick leave credits from year to year, to a maximum accumulation of six hundred and thirty (630) hours.
  - 4) NCS reserves the right to require an employee on sick leave to provide a satisfactory medical certificate respecting any period of absence due to accident or illness, also when sick leave use has exceeded six days per fiscal year.
  - 5) An employee, who while on annual leave becomes sick for a period in excess of three (3) working days, may upon producing a medical certificate, exchange annual leave for sick leave. Such exchange must be applied for and shall be granted by the immediate Supervisor immediately upon return from annual leave.
  - 6) Employees are entitled only to sick leave that they have accumulated which shall be earned, recorded and deducted in hours.
  - 7) Unused accumulated sick leave is not payable if not used for any reason, however caused.
  - 8) Sick leave is only to be used for employee illness. Family Related Leave must be used when caring for a family member.
- G. Family Responsibility Leave
  - 1) On the approval of the immediate Supervisor, paid sick leave may be used for family responsibility purposes as follows:

- a) Accompany a family member to a medical or dental appointment;
- b) Attend to needs relating to the birth of the employee's child; or
- c) Care for a sick family member (i.e. father, mother, child) who may be living inside or outside the household. (NGSL 2012-03)
- 2) A permanent full time, permanent part time, temporary employees and temporary employees hired for three years or temporary employees continuously employed for a period of three (3) consecutive years or more of work, are entitled to utilize up to five (5) days of paid sick leave per fiscal year for the purpose of Family Responsibility leave. This benefit shall be prorated each year for employees working less than full time hours, and based on the employee's anniversary date to the end of the fiscal year.
- 3) This leave must be used within the fiscal year and cannot be carried forward into a new fiscal year and is not payable if not used for any reason, however caused.
- H. Adverse Weather
  - 1) In certain cases, NCS may continue to operate during periods of bad weather. Thus, the need for employees to be working on such occasions is of extreme importance.
  - 2) At the discretion of the Deputy Minister and in consultation with the Supervisor, NCS office(s) may be closed or the opening delayed due to poor weather conditions. In such cases, employees will receive paid leave for the period of closure or delayed opening.
  - 3) Employees who, after making every reasonable effort to report for work, remains unable to get to work due to **unsafe or impassable traveling conditions**, are entitled to paid weather leave up to a maximum of one (1) day per fiscal year. Any additional leave required may be deducted from the employee's accrued additional hours or overtime leave, or annual leave.
  - 4) This leave is allocated on April 1 and cannot be prorated or carried over into the new fiscal year.
- I. Request for Leave
  - 1) Requests for leave must be submitted in the Application for Leave Form to the immediate Supervisor, and if applicable to the professional Supervisor.
  - 2) Requests for annual or HFT&G leave of five (5) consecutive days or more must be submitted two (2) weeks in advance of the anticipated commencement date.
  - 3) Supervisors must give a decision to the employee in a timely manner, within five (5) days whenever possible.
  - 4) Requests to cancel approved leave must be submitted to the Supervisor(s) who approved the leave.
  - 5) Supervisors must ensure leave approvals are based on leave-accumulated entitlements.

#### 20. UNPAID LEAVE

- A. Pregnancy Leave
  - 1) An employee who has completed twenty (20) consecutive weeks of employment immediately before the expected birth date is entitled to pregnancy leave without pay.
  - 2) Pregnancy leave cannot start earlier than seventeen (17) weeks before the expected birth date.
  - 3) The employee is required to give four weeks written notice together with a medical certificate stating the estimate birth date.
  - 4) The employee is required to give at least four (4) weeks notice of the date they intend to return to work.
  - 5) An eligible employee is entitled to the maximum amount of pregnancy leave as per Federal Government standards.
- B. Parental/Adoption Leave
  - 1) An Employee who has completed twenty (20) consecutive weeks of employment and is a parent of a child by the date s/he begins the leave is entitled to Parental/Adoption Leave without pay.
  - 2) The employee is required to give at least four (4) weeks notice of the date they intend to return to work.
  - 3) An eligible employee is entitled to the maximum amount of parental/adoption leave as per Federal Government standards.
- C. Political Leave
  - 1) An employee intending to seek nomination as a candidate in an election to the Nunatsiavut Assembly or in a Federal or Provincial election shall, before doing so, apply for a leave of absence to the Deputy Minister.
  - 2) The Deputy Minister must grant a leave of absence under subsection C.1 unless s/he determines that to do so would seriously undermine the ability of the Nunatsiavut Government to deliver an essential service to the public.
  - 3) A leave of absence granted under subsection C.2 shall not in any event extend beyond the day on which the successful candidate is declared elected.
  - 4) If the employee is successful in seeking election, then that employee must resign and give notice for his/her position in the NCS. If the employee is defeated then s/he must promptly resume their duties within the NCS. (NGSL 2012-03)
  - 5) If an employee is refused a leave of absence under subsection C.1, the employee may appeal to the Minister.
  - 6) The Minister's decision under C.5 is final and binding.

- D. Education Leave
  - 1) Education Leave without pay for a period of up to one (1) year may be granted to permanent employees employed longer than five (5) years on the recommendation of the immediate Supervisor in consultation with the director and with the approval of the Deputy Minister.
  - 2) Education Leave without pay in excess of one (1) year may be granted on the recommendation of the Departmental Minister and approval of the Executive Council, for such periods and under such conditions as the Executive Council may determine acceptable.
  - 3) An employee must give a minimum of six (6) weeks written notice requesting Education Leave without pay.
  - 4) Consideration of such requests shall include the reasons for the request, the benefit to the Employee and/or NCS, prior requests having been granted or denied, the Employee's length of service and commitment to return service to NCS, and the number of overall requests received from Employees, and other operational considerations.
  - 5) If the employee discontinues studies, for any reason, they are required to give 2 weeks written notice to the employer that they are returning to work. Failure to return to work will imply resignation from their position. (NGSL 2012-03)

#### 21. HOLIDAYS

<u>Holiday</u> New Years Day	Day of Observance January 01
Old Christmas Day	January 06
Celebration of the Formation of the Labrador Inuit Association	March 26
Maundy Thursday	Different date every year
Good Friday	Different date every year
Victoria Day	May 24 (or closest Monday)
Canada Day	July 01
Labour Day	1 <sup>st</sup> Monday in September

1) Eligible Employees are entitled to the following holidays with pay:

Thanksgiving Day	2 <sup>nd</sup> Monday in October
Remembrance Day	November 11
Nunatsiavut Day	December 01
Christmas Eve	December 24
Christmas Day	December 25
Boxing Day	December 26

#### Civic Holiday (As designated by Community/Town Council):

Easter Monday:	Makkovik Postville Hopedale Nain
Levi Pottle Day:	Rigolet
Regatta Day:	ULM
Regatta Day:	St. John's

2) If a holiday falls on Saturday or Sunday, employer will observe the nearest Monday. (NGSL 2012-03)

#### 22. WORKERS' COMPENSATION

- 1) An employee who suffers an injury arising out of and in the course of their employment with NCS may be entitled to compensation and/or benefits as determined pursuant to the Workplace Health Safety and Compensation Act.
- 2) Employees should follow these procedures in the event of sustaining an injury at work with NCS:
  - a) Get first aid treatment or medical attention.
  - b) Report the injury to your Supervisor as promptly as possible, including what happened, where it happened and the names of any witnesses.
  - c) If necessary visit a doctor and tell the doctor it's a work injury. NCS is responsible for paying reasonable travel costs for your first visit to a doctor.
  - d) Report the injury to Workers' Compensation by completing Form 6 and any other required forms. Your Supervisor will provide Form 6.
  - e) Your form is to be sent to the Workplace Health, Safety & Compensation Commission as soon as possible. If it isn't sent within six (6) months, the Commission may not accept your claim.

#### 23. EARLY & SAFE RETURN-TO-WORK POLICY

#### A. Policy Statement

NCS and employees have a legal obligation under the Workplace Health, Safety and Compensation Act (the "Act") to co-operate in the worker's early and safe return to suitable and available employment while the worker is receiving active medical rehabilitation for a work injury.

NCS and employees and where appropriate, health care providers, are responsible for resolving return to work issues in the workplace with support from the Commission. Both parties must co-operate and be self-reliant in returning employees to suitable and available employment.

B. Definitions

Co-operation means:

- 1) Maintaining effective communication throughout the period of the employee's recovery.
- 2) Working towards identifying suitable and available employment for the employee, and
- 3) Fulfilling the reporting obligations to the Commission.

Suitable employment is work that meets all of the following criteria:

- 1) The work is within the employee's functional abilities;
- 2) The employee has, or is reasonably able to acquire, the necessary skills to perform the work;
- 3) The work does not pose a health or safety risk to the employee or co-workers, and;
- 4) The work restores the employee's pre-injury earnings, if possible.

Available work is work that exists with NCS.

Health care provider generally refers to the treating health care provider who is responsible for the ongoing care of the employee. This includes physicians, specialists, and other health care professionals.

C. Duty to Cooperate

Employee Co-operation

Employees are required to:

- 1) Contact NCS as soon as possible after the injury occurs and maintains effective communication throughout the period of recovery or impairment;
- 2) Assist NCS, as may be required or requested, to identify suitable and available employment;
- 3) Accept suitable employment when identified, and;
- 4) Give the Commission any information requested concerning the return to work, including information about any disputes or disagreements that arise during the early and safe return to work process.

**Employer Co-operation** 

NCS is required to:

- 1) Contact the employee as soon as possible after the injury occurs and maintains effective communication throughout the period of the employee's recovery or impairment;
- 2) Provide suitable and available employment. NCS pays the employee's salary earned during the early and safe return to work process. The Commission will pay the differential, if any, between the salary earned during early and safe return to work and 80% of the employee's net pre-injury earnings subject to the maximum compensable ceiling, and
- 3) Give the Commission any information requested concerning the employee's return to work, including information about any disputes or disagreements that arise during the early and safe return to work process.

#### Failure to Cooperate

An employee may be subject to a suspension, reduction or loss of his/her benefits under the Act for failing to cooperate; NCS may be subject to a penalty levied by the Commission for its failure to cooperate.

D. Health Care Providers

Health care providers are responsible for providing NCS, the employee and Commission with functional abilities information, and to assist in the employee's treatment and early and safe return to work.

E. Functional Abilities

Functional abilities information is intended to help NCS and the employee identify suitable employment consistent with the worker's functional abilities. Its purpose is to highlight what a worker can do and what limitations apply. The functional abilities information provided to NCS will be treated confidentially.

NCS may also provide modifications or assistive devices to accommodate the workplace for the worker, unless the resulting expenses will cause undue hardship.

F. General

This policy is subject to the terms and conditions of the Act and the Commission's Early and Safe Return to Work Policies.

#### 24. <u>SUBSTANCE ABUSE</u>

- A. Policy
  - 1) NCS is committed to providing a safe, healthy and productive workplace and a work environment free from alcohol, and illegal, abused prescription or any non-prescription drugs ("Drugs").
  - 2) Alcohol and Drug use has an adverse impact on the safety and well-being of employees, on productivity, job performance, quality of work, morale and NCS's reputation.
  - 3) There is a special effort required by employees to maintain a work environment free from Alcohol and Drugs.
  - 4) This policy applies, as appropriate to other clinically recognized addictions, such as gambling and smoking.
- B. Employee Responsibility
  - 1) An Employee shall not:
    - a) Report for work under the influence of,
    - b) Be in the possession of, while on Nunatsiavut Government premises, or consume alcohol, illegal drugs or non-prescription drugs while at work.
  - 2) Any breach of this employee Responsibility shall result in disciplinary action up to and including dismissal from employment.
  - 3) An employee who suspects s/he has an alcohol or drug dependency problem is urged to seek advice and follow the appropriate treatment before the dependency results in job performance problems. An employee may request permission to attend a treatment program at any time.
- C. Employer Responsibility
  - 1) An immediate Supervisor who suspects an employee has a dependency problem has the responsibility to recommend that the employee take advantage of our in-house treatment facility or another recognized treatment facility.
  - 2) NCS may assist an employee, including consideration of payment of certain reasonable fees and expenses directly incurred for treatment, as determined appropriate by NCS.
  - 3) NCS will pay the employee for all entitled accumulated paid leave while the Employee is attending a treatment program.
  - 4) NCS will not discriminate against an employee who has a substance abuse disability.

#### 25. ACCEPTABLE EMAIL AND INTERNET USE POLICY

#### A. Content

A user of the Nunatsiavut Government Email Service shall not:

- a) post, transmit or otherwise distribute material which is unlawful, harassing, libelous, defamatory, profane, abusive, threatening, harmful, vulgar, obscene, sexually suggestive, hateful, invasive of another's privacy, or otherwise objectionable;
- b) distribute or provide access to data or information which is protected by copyright or other intellectual property rights, without proper accreditation;
- c) post, transmit or otherwise distribute messages constituting 'spam' including unsolicited non work-related email messages, inappropriate postings to news groups, false commercial messages, junk mail and chain mail;
- d) deliberately access inappropriate Internet sites including those that contain sexually explicit or pornographic material, gambling activities, or materials which could be considered harassing, degrading, or discriminatory by others;
- e) provide access to confidential information belonging to the Nunatsiavut Government without appropriate authorization,;
- f) provide access to personal information on members of the Nunatsiavut Civil Service or beneficiaries of the Labrador Inuit Land Claims Agreement;
- g) indicate affiliation with the Nunatsiavut Government without appropriate authorization;

#### B. Security

A user of the Nunatsiavut Government networks shall not:

- a) break, or attempt to break, the security of any Government computer, system, software, or network;
- b) share or reveal anyone's password or access credentials, including one's own, or attempt to access any account or data without the right to do so;
- c) download from the Internet, or upload from any other medium, any software program, batch file, or other executable code, or connect any equipment to a Nunatsiavut Government network, without authorization from the Nunatsiavut Government's Information Technology department;
- d) engage in any activity that intentionally restricts, disrupts or degrades Nunatsiavut Government's ability to deliver a service, including, but not limited to, the transfer of such large amounts of data as to deliberately inhibit the performance of a network service;
- e) knowingly post, transmit or otherwise distribute a virus, bug, malicious code, 'trojan horse', 'worm' or other harmful or disruptive data;
- f) engage in an activity which does or may serve to violate generally accepted standards of Internet conduct and usage, including but not limited to the use of insulting language known as 'flaming'; denial of service attacks; web page defacement; port and network scanning; and any unauthorized system penetrations;
- C. Records
  - a) all messages sent or received from Nunatsiavut Government email service are property of the Nunatsiavut Government;
  - b) a user of the Nunatsiavut Government Email Service shall not delete or otherwise deny access to Nunatsiavut Government records, including e-mail messages;

c) all messages shall be archived as per current standards identified by the Information Technology department;

#### 26. BUSINESS TRAVEL

- A. Expenses
  - 1) Meals:
    - a) Meal rates will be paid in accordance with the rates established by Nunatsiavut Government. Meal rates are based on each meal, i.e. breakfast, dinner and supper. <u>Example:</u> If an Employee leaves mid afternoon, supper is all that can be claimed; if the Employee returns mid-morning, only breakfast can be claimed for that period.
    - b) Meal rates will be posted in all offices when updated.
    - c) Meal rates will not be paid for any meals provided or included in the function attended by the Employee.
    - d) There is no reimbursement for expenditures on alcohol whatsoever.
  - 2) Incidentals:

Incidentals are provided to cover incidentals such as phone calls, tips, laundry fees, personal care items. Incidentals can be claimed when an employee has to travel overnight and is not receiving a private accommodations rate for their business travel.

- B. Accommodations
  - 1) Actual accommodation costs only will be reimbursed.
  - 2) The Nunatsiavut Government rate shall be paid when boarding at private homes; this figure includes meals.
  - 3) In the event of flight delays, scheduling, cancellations or other reasons for delay in travel, it is the Employee's responsibility to notify hotels/motels of delays or cancellations of reservations. "No show" fees as a result of failure to cancel reservations, will be the responsibility of the employee.
- C. Transportation
  - 1) Taxis: Receipts over \$15 per day are required for reimbursement.
  - 2) Taxis: Nunatsiavut Land Claim area is reimbursable on receipt.
  - 3) Car rentals require prior approval by the Employee's immediate Supervisor.
  - 4) Private vehicle/snowmobile/boat: employee will be reimbursed at the mileage rate or most economical airfare, the lesser of the two.
  - 5) No additional travel time or overtime can be accumulated for Employee requested travel with use of private vehicle, snowmobile or boat.
  - 6) In the event of personal vehicle breakdown, the Employee will be responsible for repair.
- D. Reporting requirements for Business Travel

- 1) In the event of flight delays, scheduling, cancellations or other reasons for delay in travel the employee must contact their immediate supervisor for work direction and work assignments.
- 2) Depending on departure and arrival times, employees are to report for work on travel days.

Example: Flight departure 2:30 pm – staff report to work in the am.

- E. Travel Claims
  - 1) Travel expense claims must have attached all applicable and satisfactory documentation and receipts, including airline tickets and/or itineraries
  - 2) Travel expense claim forms must be submitted to the Finance Department no later than ten (10) working days after returning from a trip, and must be signed/authorized prior to submission to the finance department.
  - 3) If travel claims are not completed within the specified period of time the travel advance will be deducted from the Employee's salary until such time as the claim is satisfactorily completed.
  - 4) If the travel expenses are recoverable from another organization, travel advance will be based on NCS rates and the following information shall also be provided on the travel advance request form:
    - a) Name of organization from whom expenses are recoverable;
    - b) The name of the person in the other organization authorizing recovery of expenses;
    - c) Electronic tickets required for boarding passes;
    - d) All travel advance requests have to be submitted to the NCS Finance Department.
  - 5) The immediate Supervisor(s) must approve the need for, and purpose of Employee travel.
  - 6) Where a travel advance exceeds the travel expenditures actually incurred, the amount that remains unspent shall be refunded to NCS or deducted from the Employee's pay cheque.
  - 7) Travel advances and claims must be approved, rejected or modified by the immediate Supervisor(s) in consultation with the Employee prior to any payments, reimbursements, or adjustments being made with respect to such travel claim. Finance Department will audit travel claims and make recommendations.
  - 8) Monetary honorariums received while on NCS business are to be returned to NCS.
  - Failure to submit travel expense claim forms, or the submission of false or misleading travel claims shall be cause for discipline up to and including dismissal. (NGSL 2012-03)
- 27. <u>STAFF MEETINGS</u>

1) Upon the written request to the immediate Supervisor of at least two (2) Employees, the Immediate Supervisor shall hold a meeting with their staff. The meeting should be held within one month of the written request. (NGSL 2015-04)

#### Appendix 1

#### Shift & Flexible Hour Workers

1. Employees who are Shift Workers:

<u>NIHB</u> Referral Clerks Ground Transportation Drivers

<u>Voisey's Bay Project</u> Environmental Monitors

and other Employees designated as shift workers by NCS.

2. Working Schedule for Shift Workers

The working schedule for Permanent Employees showing the shifts and days off work shall be posted in an appropriate place at least one (1) week in advance.

3. Days Off

Days off for Permanent Full Time Employees shall be allocated at the rate of the minimum of two (2) consecutive days off except where mutually agreed between the Employee and the immediate Supervisor.

4. Shift Rotation

Where there is a shift rotation, all shifts shall rotate in an equitable manner. Subject to operational and scheduling requirements, NCS will endeavor to accommodate employee requests to work evenings or nights on a permanent basis.

5. Change in Shift

When an Employee's regularly scheduled shift is changed by NCS, it is the responsibility of NCS to notify the Employee affected by the change as soon as possible before s/he reports to work.

6. Exchange of Shift

Employees may be permitted to exchange their shifts with an Employee in the same classification provided that the employee's Supervisor is notified and approves of the change in shift. If this change results in affected Employee working more than forty (40) hours in a week, NCS is not required to pay overtime to the Employee(s) involved.

7. Alternate Work Schedules

NCS may introduce alternate shift schedules as may be required based on operational requirements.

8. Changes to Daylight Saving Time

Only those Employees actually working the additional hour will receive one hour of time off in lieu of additional pay.

9. Payment for Normal Hours Worked.

NCS may elect to pay shift workers for their normal hours worked, rather than accruing additional hours.

10. Annual Leave

Permanent fulltime shift workers at the Voisey's Bay site receive 8% vacation pay in lieu of any annual leave benefits. These employees are still entitled to five Hunting, Fishing and Gathering days, to a maximum of 60 hours annually. (NGSL 2012-03)

11. Additional Hours and/or Overtime

Permanent fulltime shift workers at Voisey's Bay site will be paid based on salaried amount. There is no compensation for additional or overtime hours. There is no compensation for additional or overtime hours, except during environmental emergencies. Overtime and additional hours have to be approved by the Treasurer and President and reported at the next regular Nunatsiavut Executive Council meeting.

For the purpose of leave entitlements, a work day is based on a 12 hour day. (NGSL 2012-03)

#### Appendix 2

#### Corrective Discipline Policy

- 1. Verbal Warning
  - A Supervisor should make any concerns known to the employee immediately.
  - The verbal warning must advise the employee of the consequences of continued unacceptable performance.
  - The discussion should be recorded in the Supervisor's notes, and not in the employee's personnel file.
- 2. Written Reprimand
  - If the verbal warning fails to correct the situation, the unacceptable behavior should be formally documented.
  - The Supervisor must state exactly in writing how the incident failed to meet the standards and should refer to any previous verbal warning.
  - The employee must sign the correspondence indicating that it has been received and will be placed in the employee's personnel file.
  - The Supervisor should indicate that the next written reprimand may result in suspension with or without pay or termination.
  - 1) Suspension
    - a) With Pay
      - In some circumstances it is warranted that an Employee be removed from their position temporarily while an investigation is conducted.
      - The Supervisor in consultation with the Director of Human Resources shall decide if suspension with Pay is warranted.
    - b) Without Pay
      - The Employee is advised of the unacceptable performance or behavior.
      - The length of suspension may range from one (1) day to two (2) weeks, depending on the circumstances.
      - This written warning should also state that continued poor performance or misconduct may result in termination.
      - The employee must sign the correspondence indicating that it has been received and a copy placed in the employee's personnel file.
      - The Supervisor in consultation with the Deputy Minister and Director of Human Resources shall decide if suspension without Pay is warranted.
  - 2) Dismissal
    - The Deputy Minister in consultation with the Director of Human Resources and the supervisor shall decide if dismissal is warranted.

#### Appendix 3 Employee Benefits

- A. Labrador Allowance
  - 1) Labrador Allowance is intended to assist eligible Employees with some of the costs of living in the isolated areas identified in Table "A" Community Grouping.
  - 2) NCS will pay the applicable amount in Table "B" as Labrador Allowance to all permanent staff (fulltime & part time) & temporary if applicable, living in the communities listed either in Group 1 or Group 2 of Table "A".
  - 3) In case of spouses who are both employed by NCS or its Affiliate, the total amount paid to both of them shall not exceed the Labrador Allowance dependent rate in Table "B".
  - 4) Labrador Allowance shall be paid bi-weekly on a pro-rated basis in accordance with his/her hours of work to a maximum of 1820 hours.
- B. Travel Allowance
  - 1) Travel Allowance is intended to assist all Employees with some of the costs of travel. (NGSL 2012-03)
  - The Employer will pay the applicable amount in Table "C" Travel Allowance to all employees. Employees must be employed as of March 31<sup>st</sup> to be eligible and be working, i.e. not on unpaid leave. (NGSL 2012-03)
  - In case of spouses who are both employed by NCS or its Affiliates, each spouse shall receive the applicable travel allowance and only one spouse shall claim the benefit for dependents.
  - 4) Travel Allowance shall be paid in April on a pro-rated basis in accordance to his/her hours of work in the past previous twelve (12) month period ending March 31<sup>st</sup> to a maximum of 1820 hours, payable to those Employees identified in subsection J 3 (a-c).
  - Travel allowance benefits are available to employees and their dependents. (NGSL 2012-03)
- C. Housing Benefit
  - The Housing Benefit is intended to provide accommodations or an allowance to Hard to Recruit Employees as identified in job postings and by Human Resources, who are recruited into Labrador Inuit Coastal communities, where housing in not generally available or to provide an allowance to offset the high cost of housing.
  - 2) NCS will provide furnished housing to Hard to Recruit Employees; utilities will be charged based on the number of bedrooms of the unit occupied and as identified in Table "E". If housing is not available or required by the Hard to Recruit Employee then an annual housing allowance as indicated in Table "D" will be payable and pro-rated bi-weekly in accordance with his/her hours of work to a maximum of 1820 hours. This housing benefit is taxable at market value.

- 3) In case of spouses who are both Employees in "Hard to Recruit" positions and both employed by NCS or its Affiliate, the total amount paid to both of them shall not exceed the housing allowance in Table "D".
- D. Bilingual Allowance
  - 1) The Bilingual Allowance recognizes the importance and value of the Inuktitut language.
  - 2) NCS will provide a Bilingual Inuktitut Allowance to Employees who can fluently speak and understand the Inuktitut language or are required to be bilingual in the Inuktitut language.
  - 3) An examination of language ability will be required for all employees prior to receiving this benefit.
  - 4) Employees who successfully complete the examination will be entitled to receive
  - \$1,500.00 annually.

5) The annual allowance will be payable and pro-rated bi-weekly in accordance with his/her hours of work to a maximum of 1820 hours.

- F. Deferred Salary
  - 1) Deferred Salary is intended to provide eligible Employees some flexibility in their longterm career and personal goals.
  - 2) NCS may allow Employees who have completed five (5) years of service or more to defer salary to fund a leave of absence.
  - 3) The deferred salary plan has two options:
    - a) To defer 20% of salary for four years to fund a one-year leave of absence without pay, or
    - b) To defer 10% of salary for four and one half years to fund a six-month leave of absence without pay.
  - 4) The amount of deferred salary will be deposited into a trust and will be paid out to the Employee during the period of the leave in equal installments.
  - 5) The Employee shall be responsible for all taxes payable in respect of this benefit.
- G. Recruitment/Retention
  - Recruitment/Retention Bonuses are intended to increase the remuneration for Hard to Recruit positions identified in job postings and by Human Resources in an effort to improve NCS's recruitment and retention strategy.
  - NCS will pay a one-time recruitment bonus to Hard to Recruit Employees, payable in a lump sum on the second payday following his/her start date. The employee has to work for six months following receipt of this bonus.

- 3) If the Employee fails to remain continually employed with NCS for a six (6) month period, the Employee will repay to NCS an amount equal to one-sixth of the recruitment bonus for each month or part of a month that s/he does not work.
- 4) NCS will pay a retention bonus to Hard to Recruit Employees on the second payday following every subsequent six-month completion of employment. The payment will be prorated in accordance with his/her hours of work to a maximum of 1820 hours and paid out biannually within the fiscal year earned.
- 5) On termination of employment the Employer agrees to pay the Employee an amount equal to one-sixth of the retention bonus for each full month that s/he works for the employer, less any amounts paid under subsection (4) above.
- H. Food Allowance
  - 1) Food Allowance is paid to Hard to Recruit Employees identified by job postings and Human Resources to assist with the high cost of food in Labrador Inuit communities.
  - 2) NCS shall pay the food allowance to Hard to Recruit Employees, payable bi-weekly and prorated in accordance with his/her hours of work to a maximum of 1820 hours.
- I. Educational Differential
  - 1) The Educational Differential is intended to recognize the educational requirement for all Nurse positions in Group 1 & 2.
  - 2) The NCS will pay the Educational Differential when an employee as identified in (1) upon commencement of employment payable biweekly.

#### J. Definitions

- 1) "Spouse" for the purpose of this benefit package, means someone to whom you are married, or someone of the same or opposite gender, who are living and maintaining their own household, in a spousal relationship for a period of one year.
- 2) "Dependent (s)" for the purpose of this benefit package, dependent means (excluding persons living in the same household for whom you receive government support):
  - a) Children of the Employee under the age eighteen (18) years of age, in a non-spousal relationship, living in the same household as the Employee.
  - b) Children of the Employee eighteen (18) to twenty-four (24) years of age, in a nonspousal relationship, and in full-time attendance at a school or post-secondary institution and residing with you when not in school.
  - c) A grandchild, if living in the same household and under the full time care of the Employee and parent does not live in the same household.
- 3) "Employee" for the purpose of this benefit package, means:
  - a) Permanent full-time
  - b) Permanent part-time
  - c) Temporary three years and over
- 4) "Fiscal Year" for the purpose of this benefit package, means April 01 to March 31

## TABLE "A"COMMUNITY GROUPING

GROUP 1
Happy Valley-Goose Bay North West River Mud-Lake
GROUP 2
Nain Hopedale Postville Makkovik Rigolet

#### TABLE "B" Labrador Allowance

Effective December 1, 2005 – Taxable benefit		
GROUP 1	Single: \$1,925.00/annually	Spouse or Dependent: \$3,850.00/annually
GROUP 2	Single: \$2,725.00/annually	Spouse or Dependent: \$5,450.00/annually

Travel Allowance NGSL 2012-03 Effective April 1, 2005 – March 31, 2006 – Annual Taxable benefit		
All communities outside of Nunatsiavut	Employee: \$350.00 p.a.	Spouse and Dependent: \$350.00 p.a each
Nunatsiavut	Employee: \$550.00 p.a.	Spouse and Dependent: \$550.00 p.a. each

# TABLE "C"

### TABLE "D" Hard to Recruit Positions and Benefits

Positions and Benefits			
	Effective April 1, 2004 – Taxable benefits		
	"Hard to Recruit"	"Hard to	Amount
	Positions	Recruit"	
		benefits	
		Food	\$1,000.00
Table	As determined by	Educational	\$982.80
"A"	Human Resources	Differential	Degree
GROUP			\$331.50
2			Diploma
only		Recruitment	\$2,500.00
		Retention	\$2,500.00
			,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,
		Housing	Free or
		nousing	
		Retention Housing	\$2,500.00 Free or \$1,800.00

# TABLE "E" Utility Charge

One Bedroom unit	\$50.00/month
Two Bedroom unit	\$75.00/month

Three bedroom unit	\$100.00/month
Four bedroom unit	\$125.00/month

Appendix 4

#### Employee Acknowledgment

I, \_\_\_\_\_\_, the undersigned Employee of NCS, acknowledge that:

- a. I have read and understand all of the contents of NCS's Employee Policy Manual;
- b. I agree to abide and be bound by the terms and conditions of NCS's Employee Policy Manual; and
- c. I accept that the contents of NCS's Employee Policy Manual form part of the terms and conditions of my employment with NCS.

SIGNED, this \_\_\_\_\_\_, 20\_\_\_\_, 20\_\_\_\_.

Witness

Employee Signature

Appendix 5

#### **OATH OF OFFICE**

I, \_\_\_\_\_\_, dated this \_\_\_\_\_day of \_\_\_\_\_, 20 , solemnly and sincerely swear that I will faithfully and honestly fulfill the duties that devolve upon me by reason of my employment in the Nunatsiavut Civil Service and that I will not, without due authority in that behalf, disclose or make known any matter that comes to my knowledge by reason of such employment. So Help me God.

Signature

Witness

#### **AFFIRMATION**

I, \_\_\_\_\_\_, dated this \_\_\_\_\_\_day of \_\_\_\_\_, 20

solemnly and sincerely affirm that I will faithfully and honestly fulfill the duties that devolve upon me by reason of my employment in the Nunatsiavut Civil Service and that I will not, without due authority in that behalf, disclose or make known any matter that comes to my knowledge by reason of such employment. Signature

Witness

#### ANNEX 2 TO EMPLOYEES DIVISION REGULATIONS (2007) (NGSL 2008-05 s.2)



#### NUNATSIAVUT CIVIL SERVICE

Employee Policy Manual for Temporary and Casual Employees

Updated October 2015

Founding Principles of the Labrador Inuit Constitution

The Labrador Inuit Constitution and Labrador Inuit political, social, cultural and economic institutions under the Labrador Inuit Constitution are founded on the following principles:

(a) the existence of the Inuit of Labrador as a distinct people whose identity is based on ties of kinship, a shared language, common customs, traditions, observances, practices and beliefs, a special relationship to and control over our ancestral territory, a common history, and our own political, social, cultural and economic institutions;

(b) the need to protect and advance Labrador Inuit aboriginal and treaty rights, including rights to language, culture, land and resources, and rights of self-government;

(c) recognition of the human dignity of the Labrador Inuit, the pursuit of equality for the Labrador Inuit as a distinct aboriginal people of Canada, and the advancement of the human rights and freedoms of the Labrador Inuit;

(d) the need to maintain and strengthen the relationship of the Inuit of Labrador to the land, sea, waters, resources, plants, animals, birds and fish of our ancestral territory, Nunatsiavut;

(e) acknowledgement that the Labrador Inuit have a special responsibility to use and enjoy Nunatsiavut and its renewable and non-renewable resources with care and respect, without greed or waste and as stewards for future generations;

(f) respect for the continuity, integrity and development of Labrador Inuit families and acknowledgement that every Labrador Inuit family is responsible for the well being, guidance and conduct of its members;

(g) recognition that the Inuit of Labrador share responsibility for the well being, safety, security, good conduct, and freedom of all members of Labrador Inuit society and share a particular responsibility for the protection and well being of Labrador Inuit children, Labrador Inuit elders and those members of Labrador Inuit society who may be vulnerable or helpless;

(h) recognition that the ancestral language of the Inuit of Labrador is Inuttut, that it is the right of every Labrador Inuk to use Inuttut in personal and community life and in official transactions and business and that every Labrador Inuk has a responsibility to teach Inuttut and Inuit culture and customs to Inuit children and provide them with guidance and a sense of belonging within Labrador Inuit culture and society;

(i) the belief that each Labrador Inuk enjoys his or her individual identity and individual rights as an Inuk as a result of their membership in Labrador Inuit society;

(j) recognition that within Labrador Inuit society every Inuk is entitled to the same rights and freedoms that all Canadians have under the *Canadian Charter of Rights and Freedoms*;

(k) the guarantee that Labrador Inuit men and women are equal in rights, freedoms and dignity;

(1) the belief that every Labrador Inuk has a responsibility to be a self-determining, self-sustaining, productive, and contributing member of Labrador Inuit society in accordance with

his or her abilities, to be truthful, to contribute to the good governance of Labrador Inuit society, and to accept responsibility for, and to rectify, any harm that he or she may have caused;

(m) the requirement that the leaders and representatives of the Labrador Inuit must be democratically chosen by the Labrador Inuit in regular elections and must be accountable to the Labrador Inuit through a system of democratic government that ensures accountability, responsiveness and openness;

(n) the understanding that the status, powers and functions granted to leaders and representatives of the Inuit of Labrador are entrusted to them for the benefit of all Inuit of Labrador in the expectation that leaders and representatives of the Inuit of Labrador will lead lives deserving of respect, be respectful and considerate of all people, give guidance, act wisely, fairly and surely in the exercise of their powers, seek balance and agreement in their decisions, avoid conflict, and serve without showing favor or prejudice and without pursuing personal gain;

(o) the requirement that the structures and proceedings of Labrador Inuit political, social, cultural and economic institutions be accessible, open and responsive to the Labrador Inuit;

(p) the need to structure Labrador Inuit political, social, cultural and economic institutions so that executive authorities do not exercise disproportionate power;

(q) the belief that decision making by Labrador Inuit political, social, cultural and economic institutions should promote participation by Labrador Inuit individuals and organizations, seek cooperation and consensus, and consider dissenting opinions, the views of minorities and the possible consequences of the decision for all Inuit of Labrador;

(r) the conviction that Labrador Inuit political, social, cultural and economic institutions exist to consider and provide for Labrador Inuit culture, Labrador Inuit distinctiveness and the aspirations of Labrador Inuit by making policies and laws that meet Labrador Inuit needs, reflect Labrador Inuit culture, customs, traditions, observances, practices and beliefs, and strengthen the relationship between Labrador Inuit and Nunatsiavut;

(s) the belief that the freedoms and aspirations of the Labrador Inuit and the ability of Labrador Inuit political, social, cultural and economic institutions to advance those freedoms and aspirations will be enhanced and expanded through Labrador Inuit self-sufficiency and fiscal independence;

(t) the understanding that Labrador Inuit political, social, cultural and economic institutions must have the freedom to evolve in their own way in accordance with the spirit, principles and standards of the Labrador Inuit Constitution;

(u) the requirement that laws and policies of Labrador Inuit political, social, cultural and economic institutions must be expressed in plain language that can be easily understood by all Inuit of Labrador and are to be published in English and Inuttut;

(v) the recognition that Labrador Inuit are one of the circumpolar Inuit peoples and share with other Inuit the Arctic environment and ties of language and culture and that, therefore, Labrador Inuit political, social, cultural and economic institutions must maintain and strengthen the bonds between Labrador Inuit and other circumpolar Inuit peoples and promote arrangements for mutual cooperation and development with their governments and institutions;

(w) the recognition that people other than Labrador Inuit live in Nunatsiavut, that Nunatsiavut is a part of the Canadian federation and that, therefore, Labrador Inuit political, social, cultural and economic institutions must develop policies that embrace pluralism within Nunatsiavut and in dealings with other peoples and their governments;

(x) the recognition that the Inuit of Labrador have experienced change, new ideas and new technologies which we have integrated into our culture and way of life and, therefore, Labrador Inuit political, social, cultural and economic institutions must maintain and develop policies and ideas that address innovation and the adaptation of new ideas and technologies in ways that are appropriate to Labrador Inuit needs, values and aspirations;

(y) acknowledgement of the rule of law.

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# 1. <u>INTRODUCTION</u>

- A. General
- 1) The Policies and Procedures in this Temporary and Casual Employee Policy Manual:

Apply to all temporary, casual employees with regular scheduled full-time hours of work and casual employees of Nunatsiavut Civil Service (NCS), unless stated otherwise; Form part of the terms and conditions of your employment with NCS;

Are designed to improve the efficiency of Nunatsiavut Government and to enhance the morale of all NCS employees;

Are intended to protect the rights of both the employee and employer; and Have been approved by the Executive Council.

2) Employees are encouraged to consult with their immediate Supervisor(s) on matters dealing with the working environment of Nunatsiavut Government.

3) The Treasurer with the assistance of the Director of Human Resources has overall responsibility for personnel management.

4) If any questions arise that are not dealt with in this Manual, or if there is any question about the meaning, application or administration of any matter that is dealt with in this Manual, then such question shall be resolved by the Treasurer.

B. Definitions

For the purposes of this Manual:

1. "Acting" means when an employee substitutes in a higher-level position.

2. "Casual Division" mean employees holding positions with Nunatsiavut Government that are not permanent as set out at

Section 12(1) of the Act respecting the Nunatsiavut Government civil service and employment with the Nunatsiavut

Government.

3. "Director" means a senior manager within a department who reports to the Deputy Minister.

4. "Director of Human Resources" means the individual member of the Nunatsiavut Civil Service who is responsible to the

Treasurer for personnel management.

5. "Deputy Minister" means a senior civil servant appointed by the President in Council who serves under a Minister as the

deputy head or senior manager of a department.

6. "Employees Division" means full-time and part-time positions of employment with the Nunatsiavut Government other than

those in the Management Division and the casual jobs division and consists of permanent employees, probationary employees

and provisional employees.

7. "Employee" means a temporary employee of the Nunatsiavut Government in the casual jobs division of the NCS:

a. Casual: An employee who has no regularly scheduled hours of work and is on a list for call-in relief, and also includes

students.

b. Temporary: An employee who is hired for a specific period of at least six (6) months on a full or part time basis.

8. "Employer" or "NCS" means Nunatsiavut Civil Service.

9. "Executive Council" means the Executive Branch or Cabinet of the Nunatsiavut Government chaired by the President and

composed of the President, the First Minister and Treasurer of Nunatsiavut and other Ministers appointed by the President

pursuant to Chapter 5 of the Constitution.

10. LIA" means the former Labrador Inuit Association and it Affiliates.

11. "Manager" means a position that exercises management functions and is responsible for, directs and oversees a work unit.

12. "Minister" means a member of the Executive Council appointed by the President in accordance with the Constitution and the

Nunatsiavut Government Organizational Transitional Act.

13. Merit Principle" means the principle that merit governs the appointment of a person to, and advancement within, the civil

service on the basis of qualifications, relative ability, knowledge and skills.

14. "Supervisor" means a position that exercises supervisory functions and is responsible for and directs the work of one or more

employees, and includes Professional Supervisors and more senior levels of management as applicable.

15. "Treasurer" means the Treasurer of Nunatsiavut Government appointed by the President pursuant to section 5.1.1(c) of the

Constitution.

C. Application

1. Each employee shall be given a copy of this Manual when they commence employment with NCS.

2. All employees, as a condition of employment, shall be required to sign a written acknowledgement that they agree to be bound

by this Employee Policy Manual, a copy of which is attached in Appendix 4.

D. Amendments

# 1. This Manual can be amended at any time by NCS upon thirty (30) days notice to the employees, or earlier if required in the

circumstances.

2. Copies of any amendments to this Manual shall be distributed to all employees.

# 2. <u>CODE OF CONDUCT</u>

The reputation of Nunatsiavut Government in the community it serves places high expectations upon its integrity. Nunatsiavut Government's reputation is, in turn, dependent upon the integrity and sense of responsibility of NCS's employees in whom great trust rests. The way in which that trust is discharged determines the success of Nunatsiavut Government and the place of pride which it enjoys in the communities.

It is not possible to state a set of rules that would codify proper behavior in every situation. To provide assistance and direction, guidelines have been developed which define the philosophy and code of conduct NCS employees must consistently maintain. It is imperative that a high standard of ethical, moral and legal conduct be evidenced in all of our practices.

This code of conduct shall in no way relieve any employee from complying with all applicable laws, statutes, regulations, by-laws, rules or lawful instructions of Nunatsiavut Government.

A. Reporting to Management

1. All employees have a duty to report knowledge of any (i) situation which might adversely affect Nunatsiavut Government's

reputation, (ii) conflict of interest, or (iii) an improper practice.

2. Reports should be submitted to a member of the management division, verbally or in writing.

3. Improper practice means any illegal, fraudulent, dishonest, negligent, improper, unsafe or unethical action or omission by an employee.

4. Conflict of Interest means any situation or activity where an employee's personal or private interests or considerations

(including the interests and considerations of family member (as defined in subsection D4) affect, or can reasonably be

perceived to affect the employee's judgment in acting in the best interest of NCS; and/or any situation or activity where an

employee participates in decision-making, where the employee ought reasonably to know that there is the opportunity to benefit

himself or herself (or family member as defined in subsection D4) improperly, directly or indirectly.

B. Outside Employment or Interest

1. Employees may pursue supplementary employment, including self-employment, or volunteer work outside NCS, provided such

employment or interest does not:

- a) Place them in a conflict of interest with their duties and obligations to NCS,
- b) Interfere with performing regular duties for NCS, or
- c) Involves the use of NCS's premises, equipment, or supplies, unless such use is authorized.

2. Employees shall not accept monetary or other in-kind payment or benefit from any third party in respect of the employee's work with NCS.

3. Employees, with the consent of the Deputy Minister, may teach courses at institutions during normal working hours,

provided that:

a) Acceptable arrangements can be made for the employee to perform all regular duties,

b) Course preparation and marking is done on the employee's own time, and

c) There is no other conflict or interference with NCS's operations.

4. Any employee who has any direct or indirect ownership, interest, or profit participation in outside business enterprise that

has or may have dealings with Nunatsiavut Government shall immediately disclose such interest in writing to the Deputy

Minister. The President, 1<sup>st</sup> Minister, Minister and Treasurer shall discuss with the Executive Council.

5. Any employee who sits on a Board or Committee and receives an honorarium must take unpaid leave from their duties to the

Nunatsiavut Civil Service for that time period.

C. Acceptance of Gifts

1. An employee shall not accept a gift, favour or service from any individual, organization or corporation, other than the normal

exchange of gifts between friends, the normal exchange of hospitality between persons doing business together, tokens

exchanged as part of protocol, or the normal presentation of gifts to persons participating in public functions.

#### D. Relationships

1. Employees should always avoid situations where a conflict of interest may occur or where inappropriate behavior and working

relationships may result in claims of favoritism or harassment.

2. NCS does not prohibit the hiring of employees' relatives. However, NCS will endeavor whenever possible to ensure that

employees may not be hired and or transferred into a position in which they will be working directly for or supervising a

relative or in positions that may influence an employee's salary, career plans, or other human resource programs.

3. Employees who exercise a regulatory, inspectional, or other discretionary function over a person with whom they have a

relationship shall, wherever possible, disqualify themselves from dealing with that relative with respect to those functions.

4. Relationship, relative or family member means a spouse (including common law-spouse), parent, child, brother, sister,

grandparent and in-laws.

E. Dealing with Public

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1. Employees must maintain a neat and presentable appearance with dress and active wear to reflect the nature of the position.

2. All dealings with other employees, customers, clients and the general public must be conducted in a professional and courteous

manner and in accordance with established NCS policies.

3. Supervisors have the authority to codify suitable attire.

F. Smoke-Free Workplace

1) NCS is dedicated to providing a healthy and comfortable working environment for all of its employees. This includes enforcing a smoke-free workplace. Second-hand smoke is considered to be a health hazard and therefore will be removed from the workplace. Smoking is permitted outside of NCS places of work, away from the entrance to the premises.

#### 3. <u>CONFIDENTIALITY</u>

#### A. Purpose

1. To ensure confidentiality for Nunatsiavut Government, its constituents, customers, clients, suppliers, and employees is maintained.

B. Policy

1. Confidential Information about Nunatsiavut Government, its constituents, clients, suppliers, or employees should not be

divulged to anyone, except persons who are authorized to receive such information. When the employee is in doubt as to

whether certain information is confidential, no disclosure should be made without first asking appropriate management

personnel. This basic policy of caution and discretion in handling of Confidential Information extends to both external and

internal disclosure.

2. All Confidential Information remains the property of Nunatsiavut Government and will not be disclosed to any person other than for purposes and benefit of Nunatsiavut Government. Employees will not use any Confidential Information for his/her own purposes or for purposes other than those of NCS.

3. All employees must sign an oath of office or affirmation agreeing to retain all Confidential Information in the strictest confidence and prevent access to it, a copy of which is attached in Appendix 5. Under no circumstances will s/he disclose Confidential Information during employment or following termination of employment.

4. "Confidential Information" includes confidential or proprietary information or trade secrets in whatever form, both existing and contemplated, including without limitation:

- a) Customer and client information and personal data;
- b) Medical, health and client records;
- c) Client and employment information in Sections 3 C and F;
- d) Supplier and supplier strategies or methods;
- e) Actual and potential client services, needs and requirements not publicly available;
- f) Business and financial records;
- g) Scientific and research information;
- h) Proprietary knowledge and data, trade secrets and confidential methods of operations;

and all other Confidential Information which belongs to Nunatsiavut Government, it's constituents or its clients, suppliers or employees (collectively, the "Confidential Information")

C. Client Information

1. All information in an individual's file or learned about an individual is privileged and confidential information. The right of

every individual to privacy should be recognized and protected to the greatest extent possible.

2. Employees are entrusted with information regarding the people they serve, their families and Nunatsiavut Government, and employees are expected to maintain complete confidentiality regarding such information relating to the above.

3. No verbal or written material about individual receiving services from NCS will be released without his/her written permission or the permission of the family/advocate. No material that NCS receives from other sources about a person can be forwarded without their written permission. Information or reports received from other agencies can only be released by the originating agency.

4. No client files may be removed from the administration office or any other work site. Copies can be made of information requested by clients or legal guardians.

5. When releasing any information the following guidelines must be followed:

a. Information contained in an individual's record or learned about the individual should not be transmitted directly to any members of the staff or to students or volunteers who are not involved in the individual care or program. Such information should only be transmitted by authorized/supervisory staff who should screen the information requested and transmit only that which is required and appears justified.

There must be a clearly justifiable and documented purpose for obtaining, storing, and releasing information to a person other than to the subject of the information.

c) The informed consent in writing, whenever possible, of every individual should be a requirement prior to the release of personally identifiable information about him/her, except where such release is required by law.

d) Individuals shall have access to personally identifiable information about themselves.

e) Employees shall ensure that reasonable measures to prevent unauthorized access to the records are defined, documented and put into practice.

D. Oath of Office or Affirmation of Office

1) All Employees shall complete the Oath or Affirmation of Office in accordance with Appendix 5.

#### E. Media/General Public

An employee may engage in public awareness campaigns, program promotion and community activities as part of the normal course of the duties of his/her position. All other public or media related communications must first receive authorization. A Deputy Minster in conjunction with a Minister shall provide appropriate authorization. Employees are encouraged to consult with his/her Supervisor to seek direction to ensure compliance with this policy. Failure to seek authorization may result in disciplinary action, which may include suspension or termination.

#### F. Employment

The confidentiality of employee information shall be maintained at all times.

The release of any employment information, including references, on an employee will only be done by the Human Resources Department following a request from the employee concerned and such information will be provided to the employee in writing on Nunatsiavut Government letterhead, or as otherwise directed by the employee.

All personnel files are kept by the Human Resource Department of NCS. All personnel records are kept in archives for a period of seven years.

On giving at least three (3) working days notice, an employee will have access to their personnel file in the presence of a representative from the Human Resource Department.

# 4. <u>HOURS OF WORK</u>

#### A. Regular Hours of Work

1) The regular hours of work are seven (7) hours a day, thirty-five (35) hours a week, Monday to Friday, and a one (1) hour unpaid lunch period. There is a fifteen (15) minute paid break in the morning and afternoon as operational requirements permit.

2) The regular office hours for NCS are 8:30 a.m. to 12:00 Noon and 1:00 p.m. to 4:30 p.m. Atlantic time. An employee with longer commuting times to and from work may be permitted by NCS, during the winter months, to take a thirty (30) minute lunch period and finish at 4:00 p.m.

3) Temporary and casual employees may or may not work regular hours of work. .

B. Flexible Hours of Work (Temporary and casual employees with regular scheduled fulltime hours of work only)

It is recognized that certain positions within the NCS are required to work flexible hours of work allowing for assigned daily start and finish times which may vary from day to day within limits established by the Supervisor, to a maximum of seventy (70) hours bi-weekly. The days of rest may be other than Saturday and Sunday.

The flexible hours of work arrangement shall be recorded by NCS. Flexible hours of work shall be arranged with a view to minimizing or eliminating overtime. Flexible hours must be used within one week.

C. Additional Hours (Temporary casual employees with regular scheduled full-time hours of work only)

Time worked in excess of thirty-five (35) hours weekly to a maximum of forty (40) hours weekly ("additional hours") must be <u>approved in advance</u> by the employee's immediate Supervisor or designate and shall be compensated for as time off at the rate of straight time for each approved additional hour worked to a maximum of thirty-five (35) hours total of additional hours worked in a fiscal year. The paid time off work is to be taken within that fiscal year in which the additional hours were earned.

D. Overtime (Temporary and casual employees with regular scheduled full-time hours of work only)

Effective time management, flexible Hours of Work, and Additional Hours shall be utilized to minimize or eliminate overtime, which is time worked in excess of forty (40) hours per week. As a general rule, NCS shall endeavor to avoid overtime. In those instances when an employee may be required to work extra hours that may otherwise place them in an overtime situation by the end of the week, efforts should be made to reduce the amount of hours worked by that employee in the remainder of that week to avoid overtime.

Where, in the opinion of a Deputy Minister, it is necessary, he or she may, by written directive, require an employee to work more than the working hours prescribed for the employee's position.

A copy of an approved directive documenting overtime must be delivered by the Deputy Minister, to the Department of Finance.

A Deputy Minister may delegate in writing the authority to authorize overtime to a director or manager in the Deputy Minister's department.

The employee will be compensated for a maximum of thirty-five (35) hours total of overtime worked in a fiscal year at the rate of one and a half hours of paid time off work for each hour of overtime worked, and the paid time off work is to be taken within that fiscal year in which the overtime was earned.

Any balance of accrued overtime leave or additional hours leave not taken at the end of the fiscal year, shall be paid to the employee at the end of the fiscal year at the rate of one and one half times the minimum wage rate.

Time off in lieu of either overtime or additional hours, or any other paid or unpaid leave does not count as time worked in a week for the purpose of determining entitlement to overtime.

The week is the period of Sunday to Saturday for the purposes of calculating additional hours and overtime.

There shall be no compensation for any additional hours or overtime in excess of the maximum stated in this policy.

A response by an employee in the form of advice or direction without needing to report to work is not considered time worked or overtime.

For the purposes of training, workshops and conferences, and associated travel time, required by the employee relating to his/her qualifications, license or other requirement, or requested by the employee:

It is not considered time worked for purposes of additional hours or overtime; but Shall not result of loss of an employee's regular pay based on his/her regular schedule of work.

For the purposes of training, workshops and conferences, and associated travel time, requested or required by NCS for the purpose and benefit of NCS:

It shall not result of loss of an employee's regular pay based on his/her schedule of work; There shall be no compensation for time on an employee's normal work day in excess of the employee's normal daily hours of work;

If it occurs during the employee's normal day off, then s/he may take the next scheduled work day off with pay with the approval of the immediate Supervisor; and

If not taken as time off under subsection 12.c, it is considered time worked for purposes of additional hours or overtime to a maximum of the employee's regular daily hours of work.

If an employee while away from his/her home community for work purposes is delayed in travel during normal days off but is not required to work during this period of delay, s/he will not accumulate hours or be paid for such period of delay.

All accumulated overtime and additional time worked must be recorded in the Staff Register and the Request to Work form placed in the employee's attendance records.

- E. Summer Hours
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NCS's summer hours, which are in effect from the 1<sup>st</sup> Monday in June to the 1<sup>st</sup> Monday in September, end one-half (1/2) hour earlier at the end of each day. Summer hours shall not result in the accumulation of additional time off by employees whose schedule requires their attendance to 4:30 p.m.; alternative scheduling or operational accommodations shall be arranged.

F. Stand-by

1) Standby means an Employee who is required to be available for immediate call in to work outside of regular working hours.

2) An employee on stand-by must be available by telephone or pager for immediate return to work.

3) An employee on standby will be compensated at the rate of \$1.25 per hour, in addition to compensation for any reporting to work while on standby. Standby will be distributed as equally as possible among the applicable group designated by management.

4) An employee who is required to report for work will also be reimbursed transportation costs with receipts or per kilometer if the employee's personal vehicle is used.

5) An employee who is on standby and unable to report for work will not be paid stand-by.

# 5. <u>ATTENDANCE</u>

#### A. Register

An attendance register for employees to record arrival, departure, additional hours, overtime, approved leaves of absence, and absences will be kept. It is the responsibility of the Supervisor to see that the attendance register is accurately maintained.

B. Punctuality Requirements

Employees are expected to be at work and ready to start work on time at the beginning of your scheduled start time and following lunch and rest periods.

#### C. Reporting Rules

Employees who are going to be late for work or are unable to report for work due to illness or other reasons must contact his/her <u>Supervisor within 10 minutes after the start of the day or if the</u> <u>position requires a replacement worker that employee must call their supervisor or designate at</u> <u>least one hour prior to the start of their working day</u> and provide the following information:

Name

Time period that you are unable to work or will be reporting late for

Reason for your absence or lateness (i.e. illness, family emergency etc..)

Employees must report their absence on <u>each day of absence</u>. Employees who have already provided NCS with a medical certificate verifying they will be absent for an extended period are not required to call for the days covered by the certificate.

In the event you are unable to contact your Supervisor, you must do one of the following:

Leave a detailed message on your Supervisor's voice mail, or contact the Supervisor's designate.

Leave a detailed message with the Human Resource Department or on his/her voice mail.

Employees, who have to leave work before their shift ends due to illness or an emergency, must directly advise their Supervisor <u>prior to leaving work</u>. If your Supervisor is not available, you are required to directly notify another Supervisor in your area or the Human Resources Department prior to leaving work.

D. Consequences for Non-Compliance

Employees who are not punctual or do not follow the Reporting Rules above may be subject to one or more of the following consequences, except where the employee is unable to comply for legitimate reasons as determined by NCS:

Considered a "No Show" for work;

Not paid for the day of the absence; and

Disciplinary action may be issued.

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#### E. Documentation

Employees are required to provide medical certificates <u>acceptable to NCS</u> upon request, and immediately upon return to work following a period of sick leave or unpaid leave due to illness of at least three or more consecutive workdays.

Absences related to jury duty or subpoenas will require documentation from the appropriate parties. Absences for other reasons may also require the Employee to submit documentation acceptable to NCS to verify the entitlement to the leave requested.

#### F. Absenteeism

The record of employee absences will be reviewed regularly by NCS. Depending upon the circumstances, NCS may pursue one or more of the following procedures with an employee when it appears that an absenteeism issue exists:

The employee may be required to provide a medical certificate or additional information for any absences during the remainder of the year.

The Supervisor, a representative from the Human Resources Department and/or member of the Management division may meet with the employee to review the employee's attendance record and discuss measures to assist in improving the employee's attendance at work.

Upon evaluation of an employee's medical condition, and where appropriate, engage in efforts with the employee to accommodate the employee.

The employee may be referred to the Employee Assistance Program.

G. Sick Leave Abuse

1. In cases of sick leave abuse, which includes but is not limited to instances where an employee exhibits a pattern of

absenteeism, NCS may issue disciplinary action, up to and including termination.

#### 6. <u>HIRING POLICY</u>

#### A. Equal Opportunities

All positions within NCS will be open to male and female applicants.

Measures must be taken to maximize Inuit employment at all levels within the Nunatsiavut Civil Service including, if necessary, the preferential appointment of qualified Inuit to positions.

Provision must be made for the hiring of Inuit women and Inuit with disabilities in accordance with employment equity principles and the constitution.

B. Hiring Procedures

If a vacancy or new position becomes available the Director of Human Resources or a hiring committee must hold an open competition.

Qualified employees of the Nunatsiavut Government, including seasonal employees, who have passed a probationary period, will have preferential consideration.

The Director of Human Resources or a hiring committee must give notice of a competition at least two weeks in advance of the closing date of the competition.

Notices for open competitions must be posted:

a. On notice boards in all Nunatsiavut Government offices in areas accessible to employees, andb. In such other manner as the Director of Human Resources or a hiring committee considers reasonable access.

An applicant for an open competition may be any employee of the Nunatsiavut Civil Service or a member of the public.

If a competition is held, the Director of Human Resources or a hiring committee must

Review the applications of candidates; Examine those candidates who possess the required qualifications; Rate the candidates in order of merit; and Fulfill the functions required

Before nominating a candidate for a position, the Director of Human Resources or a hiring committee must satisfy itself that the person is fit to perform the duties and to undertake the responsibilities of the position.

An eligibility list of qualified persons may be established and used if the successful candidate declines, is rejected on probation, or resigns within a six (6) month period. The eligibility list may also be used for upcoming similar term or casual positions. The eligibility list will be in effect for one (1) year from date of posting.

NCS retains the right to deny awarding a position to a probationary employee, or an employee with a current record of discipline with NCS.

All potential employees of NCS, may be required to provide an acceptable Certificate of Conduct as a condition of employment. Employees may be asked at any time during their employment to provide an updated Certificate of Conduct. Failure to do so may result in termination.

C. Provisional Appointments

1) If, following a competition for a position in the employee division, no candidate is held to be qualified, the Director of Human Resources or the Hiring Committee may recommend a candidate whose qualifications most closely match those required for the position.

2) A provisional appointment shall be at a salary rate less than the minimum rate set out for the position for such length of time as may be required by the candidate to successfully complete the necessary qualifications.

3) Upon attaining the necessary qualifications to the satisfaction of the Director of Human Resources, the provisional appointee must be granted a probationary appointment to the position.

D. Promotions:

1. No promotion may be made, except by the Minister upon recommendation of the Director of Human Resources.

2. The Ministers must, having regard to equal opportunities, make all promotions on the basis of the merit principle.

E. Hiring Committee

The Director of Human Resources or designate, will form, and chair, all Hiring Committees.

If any member of a Hiring Committee is in a conflict of interest in relation to an applicant, that member shall not sit on the Hiring Committee.

F. Probation Period

1) All employees shall be subject to a probationary period of nine hundred and ten (910) hours of actual work, which must be

completed successfully.

2) During this probationary period:

The employee will not be entitled to initiate a complaint, and may not be eligible for a transfer or seek a promotion;

Either the employee or the employer may terminate employment, without cause, with one week's notice; and

The employee may be terminated for cause without notice.

If a new employee satisfactorily passes their probationary period, they shall receive confirmation of employment in writing at least two weeks after the end of the probation period.

G. Trial Period

If a current employee is a successful applicant for a vacant or new position, s/he shall be subject to a three (3) month trial period. During this trial period, the employee shall be granted a three (3) month leave of absence from his/her former position.

During the trial period, the employee cannot apply on any other position. NCS retains the right to deny a promotion or transfer to an employee who has recently completed a trial period.

The trial period may be extended by the amount of leave taken by the employee during the trial period.

If the employee satisfactorily completes the trial period, they shall receive confirmation in writing at least two weeks after the end of the trial period.

The employee will be placed in the salary level of the new position at their current step, and will be entitled to a step progression on their regular anniversary date.

If an Employee proves unsatisfactory in the new position during the trial period, s/he may return to his/her former position and salary level and benefits.

#### H. Performance Appraisals

Performance appraisals shall be completed by the employee's immediate Supervisor and any associated professional staff for the probationary period, and annually in each fiscal year on or by 01 June.

Performance appraisal may be done at other intervals at the discretion of the Supervisor in the event of unsatisfactory work performance. These appraisals may be used as documentation for dismissal.

# 7. <u>HARASSMENT POLICY</u>

# A. Policy

NCS employees and clients are entitled to be treated with dignity, free from harassment based on race, religion, religious creed, sex, sexual orientation, marital status, physical disability, mental disability, political opinion, color or ethnic, national or social origin of that person.

Harassment means to engage in a course of vexatious comment or conduct on any of the prohibited grounds in subsection A. 1 that is known or ought reasonably to be known to be unwelcome.

The NCS requires that all employees are entitled to employment free of sexual harassment, and will be issuing a policy on same for consultation with employees.

B. Informal Procedure:

Employees may opt as a first response to advise the other person, either by speaking to them or writing them a letter that their behavior is unwelcome and request that the behavior cease immediately. The person may not be aware that their behavior is offensive or unwelcome, and this first response may be sufficient to prevent recurrence.

C. Formal Procedure:

The Human Resource Department will investigate a complaint of harassment, which is to be filed with the Human Resources Director in a timely manner. This will include interviewing the complainant, the alleged harasser, and any witnesses. In order for the investigator to understand the complaint and develop an appropriate approach to the investigative procedure, complaints should be as specific and detailed as possible. An official complaint of harassment should include the following details:

- a) Specific information on the behaviors of concern (exactly what behaviors are occurring);
- b) Where possible times and dates of alleged incidents of harassment;
- c) Where possible, witnesses to the alleged incidents of harassment; and
- d) Expectations of the complainant (what outcome the complainant would like to see).

A decision, with recommendation(s) as appropriate, will be made and both parties shall be advised.

Harassment is a serious offense. If the complaint of harassment is upheld, the offending Employee will be subject to immediate disciplinary action, which may include dismissal. Supervisors, Managers, Directors, Deputy Ministers and other Senior NCS who fail to take appropriate corrective action when made aware of harassment shall themselves be subject to disciplinary action.

All employees also have the right to report allegations of harassment to the Canada Human Rights Commission.

#### 8. <u>CORRECTIVE PROGRESSIVE DISCIPLINE</u>

Employees may be disciplined for cause, up to and including dismissal. Progressive discipline will normally be applied, except when the circumstances warrant an accelerated response, such as suspension or termination. Appendix 2 contains a general overview of progressive discipline.

The following constitutes serious misconduct which may result in the employee being immediately dismissed for cause:

- (a) Theft or dishonesty;
- (b) Breach of trust, confidentiality or Professional and/or program Code of Ethics;
- (c) Client abuse;

(d) Possession, use of, or being under the influence of alcohol, non-medically prescribed or illegal drugs while on NCS

- property or while at work;
- (e) Gross incompetence or gross neglect of duty; and
- (f) Harassment

A Deputy Minister may, for cause, reprimand, suspend, demote or dismiss an employee in a Department or Agency for which the Deputy Minister is responsible.

The Treasurer may authorize the Director of Human Resources and designated supervisors to exercise the powers set out in subsection 8.3.

An employee who is reprimanded, suspended, demoted or dismissed shall be notified in writing of the reason for the action and a copy of the notification shall be forwarded to the Minister and the Director and placed on the employees personnel file.

An employee may request in writing to the Director of Human Resources, that a disciplinary document be removed from his/her personnel file after twenty-four (24) months of good service without any discipline being issued within that period.

If an employee is dismissed for cause, or is terminated for cause on a probationary period, s/he shall be considered ineligible for re-employment with NCS for a period of at least three (3) years from the date of his/her dismissal. Such employees are required to demonstrate the re-establishment of a positive work history during this period of time before being considered for re-employment with NCS.

# 9. <u>TERMINATION AND RESIGNATION</u>

#### Notice

In the event a temporary or casual employee with regular scheduled full-time hours of work resigns, or NCS terminates an employee without cause, the following notice or pay in lieu of notice is required to be provided by either the employee or NCS, as applicable:

1 week, where the employee is still under probation

2 weeks, where you are employed for at least 6 months but less than 5 years;

2) At least three (3) weeks notice must be given of resignation or termination without cause of a Supervisor.

3) The periods of notice noted above may be altered only if specifically detailed in an employee's employment contract with NCS.

4) Leave for additional hours or overtime accrued shall not be taken during the period of notice under this Section.

5) The immediate Supervisor prior to the resignation or termination should complete a Termination Checklist.

#### **Employer Property**

1) The employee acknowledges that all items of every nature or kind created or used by the employee pursuant to the employee's employment, or furnished by the employer to the employee, and all equipment, automobiles, credit cards, books, documents, records, files, diskettes, electronic communications, manuals, literature, intellectual property, confidential information or other materials shall remain and be considered the exclusive property of the employer at all times and shall be surrendered to the employer, in good condition, promptly at the request of the employer, or in the absence of a request, on the termination of the employee's employment with the employer, however caused.

# 10. <u>COMPLAINT PROCEDURE</u>

A "complaint" is an employee's disagreement arising out of the interpretation, application, or alleged violation of this Temporary Employee Policy Manual. Complaints shall be determined in accordance with this procedure.

#### 2) <u>The process for settling complaints is as follows:</u>

STEP 1 - An employee with a complaint is expected to first discuss the matter with his/her immediate Supervisor with a view to resolving the matter, which must occur within five (5) working days of the employee becoming aware of the incident giving rise to the complaint.

STEP 2 - Failing settlement at Step 1, the employee may submit their complaint in writing with all pertinent details to the Director or Manager within a further two (2) working days beyond Step 1. The Director or Manager shall promptly acknowledge receipt of the complaint and schedule a telephone or in-person meeting between the employee and the Director or Manager, preferably within five (5) working days. A written reply from the Director or Manager to the employee is to be given within a further three (3) working days from the date of the meeting.

STEP 3 – Failing settlement at Step 2, the employee may submit the complaint in writing to the Deputy Minister within two (2) working days of the Director or Manager's written response at Step 2. The Director of Human Resources or a committee appointed by the Treasurer and composed of the Deputy Minister, and Director and chaired by the Director of Human Resource will make the final decision, which will be binding.

The Deputy Minister will reply in writing to the employee within five (5) working days.

#### 11. <u>CONFLICT RESOLUTION BETWEEN EMPLOYEES IN NUNATSIAVUT CIVIL</u> <u>SERVICE</u>

1) The process for settling conflict between employees is as follows:

STEP1 – an employee with a complaint is expected to first discuss the matter with his/her immediate supervisor. If the complaint is regarding the employee's supervisor, the employee may bring the complaint to their supervisor's supervisor.

STEP 2 – upon hearing the complaint and providing it is valid, the supervisor will meet with both parties separately to discuss the issues at hand.

STEP 3 – both parties and the supervisor will meet to discuss the issues at hand. If required, a representative from Human Resources can be present as an observer and offer assistance if needed.

STEP 4 – if after Step 3, based on evidence presented, Human Resources may take disciplinary action if conflict can not be resolved.

#### 12. PAYROLL & EXPENSES

Salary advances or monetary loans shall not be made to employees.

All employees shall complete and sign a bi-weekly or monthly timesheet that the Supervisor must approve in writing, which is then submitted to the Finance Department for processing.

Employees will be paid in accordance with the normal payroll periods established by NCS from time to time.

Any reconciliation in hours worked and rate of pay will be processed in the next pay period.

If the day on which a payday falls is a holiday, the payday will be the immediately preceding workday.

A statement of all deductions from gross salary will be provided with each employee's pay cheque.

Any monies owing by an employee to the NG will be deducted from the current pay period. The deduction will be explained in an attachment to the pay cheque.

Employees are responsible for the payment of their own professional and/or association fees, licenses and expenses.

All employees will be paid through direct deposit into bank accounts from information provided to the employer from their respective financial institution.

An employee who fails to submit a timesheet will not be paid in the next pay period or until their timesheets is up to date.

# 13. <u>SALARY STEP PROGRESSION</u>

A. Service Step Progression, excluding employees covered under another salary agreement:

Temporary and casual employees with regular scheduled full-time hours of work will progress in step progressions based on service within NCS. Casual employees are not eligible for step progressions.

Employees shall progress one step on the salary scale for the position after a successful completion of the probationary period. A written memo shall be forwarded to the Finance Department indicating the completion of a successful probationary period before a progression in salary will take place.

After the successful probationary period progression, most employees will automatically progress one step on completion of eighteen hundred and twenty (1820) hours of work (including periods of paid leave) from their appointment in the position, until the maximum step is achieved.

An employee who is promoted to a higher paying position or who accepts a lower paying position shall be placed on the new salary scale at the step closest to the employee's current salary.

An employee who accepts a new position with the same salary level will continue salary progression in the same manner as his/her former position.

An employee in acting positions shall not lose a step progression in their regular position.

A progression will be effective the beginning of the next pay period. .

A progression is postponed by any period of unpaid leave of absence from NCS.

B. New Employee Step Progression Placement

Placement on a step in a salary scale is based on the number of years of education and the number of years of experience the employee has for the position.

If an employee has the minimum requirements of the position, s/he shall be placed at Step 1 of the five step salary progressions.

If the employee has over and above the minimum job requirements, the employee shall give the Hiring Committee proof of qualifications, which may consist of official copies of education and/or letters from former employers indicating number of hours a person worked in a position similar to the position offered.

a) If the employee has 5-10 years of education and experience over and above the minimum requirements of the position offered they will be placed at Step 2 of the salary progression.
b) If the employee has 10+ years of education and experience over and above the minimum requirements of the position offered they will be placed at Step 3 of the salary progression.
c) In extenuating cases, the Hiring Committee may recommend to place a new employee in a step progression higher than Step 1, to a maximum of Step 3.
If an employee is untrained they will be placed at Step 1 at the level below trained. Employees covered under another salary agreement may have a different step progression.

# 14. <u>PAYMENT TO ESTATE</u>

1) In the event of an employee's death, all wages owing will be paid to the Employee's estate.

# 15. <u>PAID LEAVE</u>

#### A. Annual Leave

Temporary and casual employees with regular scheduled full-time hours of work will have the option of receiving four percent (4%) of gross wages payable bi-weekly or receive 2 weeks annual leave upon completion of one year (1) of continuous full-time employment.

All other employees will receive four percent (4%) of gross wages payable bi-weekly.

When a designated holiday falls within the period of the employee's annual leave, it will not count as a day of annual leave.

# B. Bereavement Leave

1) An employee who has been employed at least 30 days may request paid bereavement leave from work to attend to the

funeral upon the death of a family member in accordance with the following:

In the case of the death of an employee's mother, father, brother, sister, child, spouse, common-law spouse, legal guardian, grandmother, grandfather, grandchild, or relative permanently living in the same household, five paid (5) working days;

In the case of an employee's father-in-law, mother-in-law, son-in-law, or daughter-in-law, two (2) paid working days and one (1) unpaid working days;

In the case of a brother-in-law, sister-in-law, niece, nephew, aunt or uncle, one (1) paid working day and two (2) unpaid working days;

If the death of a relative referred to in a. or b. above occurs outside the employee's home community, the Employee may be granted two (2) additional days for the purpose of attending the funeral; and

For the purpose of attending a funeral other than a relative referred to in a. and b., one-half (1/2) day.

Staff are excused from work to attend funerals in the community, but offices will remain open unless all staff are attending the funeral.

2) An employee who has been employed for less than 30 days is entitled to 3 days unpaid bereavement leave for immediate family under subsection 1a and b.

C. Sick Leave

A temporary or casual employee with regular scheduled full-time hours of work may be entitled to receive sick leave with pay provided the employee is sick due to a non-occupational accident or illness and are unable to report to and perform work for NCS, providing they work full-time hours.

Sick leave with pay for temporary or casual employee with regular scheduled full-time hours of work is earned at a rate three and one half (3. 5) hours per month worked to a maximum of forty-two (42) hours per fiscal year.

An eligible employee may accumulate and carry forward sick leave credits from year to year.

NCS reserves the right to require an employee on sick leave to provide a satisfactory medical certificate respecting any period of absence due to accident or illness, also when sick leave use has exceeded six days per fiscal year.

An employee, who while on annual leave becomes sick for a period in excess of three (3) working days, may upon producing a medical certificate, exchange annual leave for sick leave. Such exchange must be applied for and shall be granted by the immediate Supervisor immediately upon return from annual leave.

Employees are entitled only to sick leave that they have accumulated, which shall be earned, recorded and deducted in hours.

Unused accumulated sick leave is not payable if not used for any reason, however caused.

Sick leave is only to be used for employee illness. Family Related Leave must be used when caring for a sick family member.

#### D. Family Responsibility Leave

On the approval of the immediate Supervisor, paid sick leave may be used for family responsibility purposes as follows:

Accompany a family member to a medical or dental appointment; Care for a sick family member living in the same household; Attend to needs relating to the birth of the employee's child; or Care for a close family member (i.e. father, mother, child) who may be living inside or outside the household.

A temporary or casual employee with regular scheduled full-time hours of work are entitled to utilize up to five (5) days of paid sick leave per fiscal year for the purpose of Family Responsibility leave.

This leave must be used within the fiscal year and cannot be carried forward into a new fiscal year and is not payable if not used for any reason, however caused.

E. Adverse Weather

In certain cases, NCS may continue to operate during periods of bad weather. Thus, the need for employees to be working on such occasions is of extreme importance.

At the discretion of the Deputy Minister and in consultation with the Supervisor, NCS office(s) may be closed or the opening delayed due to poor weather conditions. In such cases, employees will receive paid leave for the period of closure or delayed opening.

Temporary or casual employee with regular scheduled full-time hours of work who, after making every reasonable effort to report for work, remains unable to get to work due to <u>unsafe or</u> <u>impassable traveling conditions</u>, are entitled to paid weather leave up to a maximum of one (1) day per fiscal year. Any additional leave required may be deducted from the employee's accrued additional hours or overtime leave, or annual leave.

This leave is allocated on April 1 and cannot be prorated or carried over into the next fiscal year.

# F. Request for Leave

Requests for leave must be submitted in the Application for Leave Form to the immediate Supervisor, and if applicable to the professional Supervisor.

Requests for annual leave of five (5) consecutive days or more must be submitted two (2) weeks in advance of the anticipated commencement date.

Supervisors must give a decision to the employee in a timely manner, within five (5) days whenever possible.

Requests to cancel approved leave must be submitted to the Supervisor(s) who approved the leave.

Supervisors must ensure leave approvals are based on leave-accumulated entitlements.

#### 16. <u>UNPAID LEAVE</u>

Pregnancy Leave

An employee who has completed twenty (20) consecutive weeks of employment immediately before the expected birth date is entitled to pregnancy leave without pay.

Pregnancy leave cannot start earlier than seventeen (17) weeks before the expected birth date.

A casual employee is required to give at least four (4) weeks notice of the date they intend to be available for work following parental/adoption leave.

The employee is required to give four weeks written notice together with a medical certificate stating the estimate birth date.

An eligible employee is entitled to the maximum amount of pregnancy leave as per Federal Government standards.

#### B. Parental/Adoption Leave

An Employee who has completed twenty (20) consecutive weeks of employment and is a parent of a child by the date s/he begins the leave is entitled to Parental/Adoption Leave without pay.

An employee is required to give at least four (4) weeks notice of the date they intend to be available for work following parental/adoption leave.

An eligible employee is entitled to the maximum amount of parental/adoption leave as per Federal Government standards.

#### C. Political Leave

An employee intending to seek nomination as a candidate in an election to the Nunatsiavut Assembly or in a Federal or Provincial election shall, before doing so, apply for a leave of absence to the Deputy Minister.

The Deputy Minister must grant a leave of absence under subsection C.1 unless s/he determines that to do so would seriously undermine the ability of the Nunatsiavut Government to deliver an essential service to the public.

A leave of absence granted under subsection C.2 shall not in any event extend beyond the day on which the successful candidate is declared elected.

If the employee is successful in seeking election, then that employee must resign his/her position with the NCS. If the employee is defeated then s/he must promptly resume their duties within the NCS.

If an employee is refused a leave of absence under subsection C.1, the employee may appeal to the Minister.

The Minister's decision under C.5 is final and binding.

## 17. <u>HOLIDAYS</u>

Temporary, casual employees with regular scheduled full-time hours of work are entitled to the following holidays with pay:

Holiday	Day of Observance
New Years Day*	January 01
Old Christmas Day	January 06
Celebration of the Formation of the Labrador Inuit Association	March 26 (or closest Monday)
Maundy Thursday	Different date every year
Good Friday*	Different date every year
Victoria Day*	May 24 (or closest Monday)
Canada Day*	July 01
Labour Day*	1 <sup>st</sup> Monday in September
Thanksgiving Day*	2 <sup>nd</sup> Monday in October
Remembrance Day*	November 11
Nunatsiavut Day	December 01
Christmas Eve	December 24
Christmas Day*	December 25
Boxing Day*	December 26
Civic Holiday	(As designated by Community/Town Council):
Civic Holiday Easter Monday:	
	Council): Makkovik Postville Hopedale
Easter Monday:	Council): Makkovik Postville Hopedale Nain
Easter Monday: Levi Pottle Day:	Council): Makkovik Postville Hopedale Nain Rigolet

To be eligible for the paid holiday, the employee must have been employed for the last 30 days, worked 15 of the 30 days preceding the holiday and worked the shift they are scheduled to work

before and after the holiday. All other casuals employees are only eligible for the days listed in subsection 1 noted by an asterisks (\*).

An employee who works varying hours and who does not work on the paid public holiday will be paid on the basis of the employee's hourly rate of pay multiplied by the average number of hours worked in a day by the employee in the three weeks immediately preceding the holiday.

An eligible employee who is authorized to and works on a holiday may elect to either (i) be paid twice the regular rate of pay, or (ii) in addition to the regular pay for the holiday worked receive another day off with pay within thirty (30) days or an additional vacation day added to the employee's vacation bank.

If a holiday falls on Saturday or Sunday, employer will observe the nearest Monday.

## 18. WORKERS' COMPENSATION

An employee who suffers an injury arising out of and in the course of their employment with NCS may be entitled to compensation and/or benefits as determined pursuant to the Workplace Health Safety and Compensation Act.

Employees should follow these procedures in the event of sustaining an injury at work with NCS:

Get first aid treatment or medical attention.

Report the injury to your Supervisor as promptly as possible, including what happened, where it happened and the names of any witnesses.

If necessary visit a doctor and tell the doctor it's a work injury. NCS is responsible for paying reasonable travel costs for your first visit to a doctor.

Report the injury to Workers' Compensation by completing Form 6 and any other required forms. Your Supervisor will provide Form 6.

Your form is to be sent to the Workplace Health, Safety & Compensation Commission as soon as possible. If it isn't sent within six (6) months, the Commission may not accept your claim.

# 19. EARLY & SAFE RETURN-TO-WORK POLICY

## A. Policy Statement

NCS and employees have a legal obligation under the Workplace Health, Safety and Compensation Act (the "Act") to co-operate in the worker's early and safe return to suitable and available employment while the worker is receiving active medical rehabilitation for a work injury.

NCS and employees and where appropriate, health care providers, are responsible for resolving return to work issues in the workplace with support from the Commission. Both parties must cooperate and be self-reliant in returning employees to suitable and available employment.

### B. Definitions

Co-operation means:

Maintaining effective communication throughout the period of the employee's recovery. Working towards identifying suitable and available employment for the employee, and Fulfilling the reporting obligations to the Commission.

Suitable employment is work that meets all of the following criteria: The work is within the employee's functional abilities;

The employee has, or is reasonably able to acquire, the necessary skills to perform the work; The work does not pose a health or safety risk to the employee or co-workers, and; The work restores the employee's pre-injury earnings, if possible.

Available work is work that exists with NCS.

Health care provider generally refers to the treating health care provider who is responsible for the ongoing care of the employee. This includes physicians, specialists, and other health care professionals.

C. Duty to Cooperate

**Employee Co-operation** 

Employees are required to:

Contact NCS as soon as possible after the injury occurs and maintains effective communication throughout the period of recovery or impairment;

Assist NCS, as may be required or requested, to identify suitable and available employment; Accept suitable employment when identified, and;

Give the Commission any information requested concerning the return to work, including information about any disputes or disagreements that arise during the early and safe return to work process.

## **Employer Co-operation**

NCS is required to:

Contact the employee as soon as possible after the injury occurs and maintains effective communication throughout the period of the employee's recovery or impairment; Provide suitable and available employment. NCS pays the employee's salary earned during the early and safe return to work process. The Commission will pay the differential, if any, between the salary earned during early and safe return to work and 80% of the employee's net pre-injury earnings subject to the maximum compensable ceiling, and Give the Commission any information requested concerning the employee's return to work, including information about any disputes or disagreements that arise during the early and safe return to work process.

## Failure to Cooperate

An employee may be subject to a suspension, reduction or loss of his/her benefits under the Act for failing to cooperate; NCS may be subject to a penalty levied by the Commission for its failure to cooperate.

## D. Health Care Providers

Health care providers are responsible for providing NCS, the employee and Commission with functional abilities information, and to assist in the employee's treatment and early and safe return to work.

## E. Functional Abilities

Functional abilities information is intended to help NCS and the employee identify suitable employment consistent with the worker's functional abilities. Its purpose is to highlight what a worker can do and what limitations apply. The functional abilities information provided to NCS will be treated confidentially.

NCS may also provide modifications or assistive devices to accommodate the workplace for the worker, unless the resulting expenses will cause undue hardship.

## F. General

This policy is subject to the terms and conditions of the Act and the Commission's Early and Safe Return to Work Policies.

# 20. <u>SUBSTANCE ABUSE</u>

# A. Policy

1) NCS is committed to providing a safe, healthy and productive workplace and a work environment free from alcohol, and illegal, abused prescription or any non-prescription drugs ("Drugs").

2) Alcohol and Drug use has an adverse impact on the safety and well-being of employees, on productivity, job performance, quality of work, morale and NCS's reputation.

There is a special effort required by employees to maintain a work environment free from Alcohol and Drugs.

This policy applies, as appropriate to other clinically recognized addictions, such as gambling and smoking.

B. Employee Responsibility

1) An Employee shall not:

Report for work under the influence of,

Be in the possession of, while on Nunatsiavut Government premises, or consume alcohol, illegal drugs or non-prescription drugs while at work.

2) Any breach of this employee Responsibility shall result in disciplinary action up to and including dismissal from employment.

3) An employee who suspects s/he has an alcohol or drug dependency problem is urged to seek advice and follow the appropriate treatment before the dependency results in job performance problems. An employee may request permission to attend a treatment program at any time.

C. Employer Responsibility

1) An immediate Supervisor who suspects an employee has a dependency problem has the responsibility to recommend that the employee take advantage of our in-house treatment facility or another recognized treatment facility.

2) NCS may assist an employee, including consideration of payment of certain reasonable fees and expenses directly incurred for treatment, as determined appropriate by NCS.

3) NCS will pay temporary and casual employees with regular scheduled full-time hours of work for all entitled accumulated paid leave while the Employee is attending a treatment program.

4) NCS will not discriminate against an employee who has a substance abuse disability.

#### 21. INTERNET AND EMAIL

A user of the Nunatsiavut Government Email Service shall not:

post, transmit or otherwise distribute material which is unlawful, harassing, libelous, defamatory, profane, abusive, threatening, harmful, vulgar, obscene, sexually suggestive, hateful, invasive of another's privacy, or otherwise objectionable;

distribute or provide access to data or information which is protected by copyright or other intellectual property rights, without proper accreditation;

post, transmit or otherwise distribute messages constituting 'spam' including unsolicited non workrelated email messages, inappropriate postings to news groups, false commercial messages, junk mail and chain mail;

deliberately access inappropriate Internet sites including those that contain sexually explicit or pornographic material, gambling activities, or materials which could be considered harassing, degrading, or discriminatory by others;

provide access to confidential information belonging to the Nunatsiavut Government without appropriate authorization,;

provide access to personal information on members of the Nunatsiavut Civil Service or beneficiaries of the Labrador Inuit Land Claims Agreement;

indicate affiliation with the Nunatsiavut Government without appropriate authorization;

#### Security

A user of the Nunatsiavut Government networks shall not:

break, or attempt to break, the security of any Government computer, system, software, or network;

share or reveal anyone's password or access credentials, including one's own, or attempt to access any account or data without the right to do so;

download from the Internet, or upload from any other medium, any software program, batch file, or other executable code, or connect any equipment to a Nunatsiavut Government network, without authorization from the Nunatsiavut Government's Information Technology department;

engage in any activity that intentionally restricts, disrupts or degrades Nunatsiavut Government's ability to deliver a service, including, but not limited to, the transfer of such large amounts of data as to deliberately inhibit the performance of a network service;

knowingly post, transmit or otherwise distribute a virus, bug, malicious code, 'trojan horse', 'worm' or other harmful or disruptive data;

engage in an activity which does or may serve to violate generally accepted standards of Internet conduct and usage, including but not limited to the use of insulting language known as 'flaming'; denial of service attacks; web page defacement; port and network scanning; and any unauthorized system penetrations;

#### Records

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all messages sent or received from Nunatsiavut Government email service are property of the Nunatsiavut Government;

a user of the Nunatsiavut Government Email Service shall not delete or otherwise deny access to Nunatsiavut Government records, including e-mail messages;

all messages shall be archived as per current standards identified by the Information Technology department;

# 22. <u>BUSINESS TRAVEL</u> (NGSL 2015-07)

## A. Expenses

Meals:

a) Meal rates will be paid in accordance with the rates established by Nunatsiavut Government. Meal rates are based on each meal, i.e. breakfast, dinner and supper.

Example: If an Employee leaves mid afternoon, supper is all that can be claimed; if the Employee returns mid-morning, only breakfast can be claimed for that period.

b) Meal rates will be posted in all offices when updated.

c) Meal rates will not be paid for any meals provided or included in the function attended by the Employee.

d) There is no reimbursement for expenditures on alcohol whatsoever.

## Incidentals:

Incidentals are provided to cover incidental costs such as phone calls, tips, laundry fees, personal care items. Incidentals can be claimed when an employee has to travel overnight and is not receiving a private accommodations rate for their business travel.

B. Accommodations

Actual accommodation costs only will be reimbursed.

The Nunatsiavut Government rate shall be paid when boarding at private homes; this figure includes meals.

In the event of flight delays, scheduling, cancellations or other reasons for delay in travel, it is the Employee's responsibility to notify hotels/motels of delays or cancellations of reservations. "No show" fees as a result of failure to cancel reservations, will be the responsibility of the employee.

## C. Transportation

Taxis: Receipts over \$15 per day are required for reimbursement.

Taxis: Nunatsiavut Land Claim area is reimbursable on receipt.

Car rentals require prior approval by the Employee's immediate Supervisor.

Private vehicle/snowmobile/boat: employee will be reimbursed at the mileage rate or the most economical airfare, the lesser of the two.

No additional travel time or overtime can be accumulated for Employee requested travel with use of private vehicle, snowmobile or boat.

In the event of personal vehicle breakdown, the Employee will be responsible for repair.

D. Reporting requirements for Business Travel

In the event of flight delays, scheduling, cancellations or other reasons for delay in travel the employee must contact their immediate supervisor for work direction and work assignments.

Depending on departure and arrival times, employees are to report for work on travel days.

Example: Flight departure 2:30 pm - staff report to work in the am.

E. Travel Claims

Travel expense claims must have attached all applicable and satisfactory documentation and receipts, including airline tickets and/or itineraries

Travel expense claim forms must be submitted to the Finance Department no later than ten (10) working days after returning from a trip, and must be signed/authorized prior to submission to the finance department.

If travel claims are not completed within the specified period of time the travel advance will be deducted from the Employee's salary until such time as the claim is satisfactorily completed.

If the travel expenses are recoverable from another organization, travel advance will be based on NCS rates and the following information shall also be provided on the travel advance request form:

Name of organization from whom expenses are recoverable; The name of the person in the other organization authorizing recovery of expenses; Electronic tickets required for boarding passes; All travel advance requests have to be submitted to the NCS Finance Department.

The immediate Supervisor(s) must approve the need for, and purpose of Employee travel.

Where a travel advance exceeds the travel expenditures actually incurred, the amount that remains unspent shall be refunded to NCS or deducted from the Employee's pay cheque.

Travel advances and claims must be approved, rejected or modified by the immediate Supervisor(s) in consultation with the Employee prior to any payments, reimbursements, or adjustments being made with respect to such travel claim. Finance Department will audit travel claims and make recommendations.

Monetary honorariums received while on NCS business are to be returned to NCS.

Failure to submit travel expense claim forms, or the submission of false or misleading travel claims shall be cause for discipline up to and including dismissal.

#### 23. <u>STAFF MEETINGS</u>

The immediate Supervisor shall convene staff meetings at least biannually, and at any additional times in his/her discretion.

Upon the written request to the immediate Supervisor of at least two (2) Employees, the Immediate Supervisor shall hold a meeting with their staff. The meeting should be held within one month of the written request.

Shift & Flexible Hour Workers

1. Employees who are Shift Workers:

Saputjivik Counselors Attendants Ground Transportation Drivers

<u>NIHB</u> Referral Clerks

<u>Voisey's Bay Project</u> Environmental Monitors

and other Employees designated as shift workers by NCS.

2. Working Schedule for Shift Workers

The working schedule for Permanent Employees showing the shifts and days off work shall be posted in an appropriate place at least one (1) week in advance.

3. Days Off

Days off for Permanent Full Time Employees shall be allocated at the rate of the minimum of two (2) consecutive days off except where mutually agreed between the Employee and the immediate Supervisor.

4. Shift Rotation

Where there is a shift rotation, all shifts shall rotate in an equitable manner. Subject to operational and scheduling requirements, NCS will endeavor to accommodate employee requests to work evenings or nights on a permanent basis.

5. Change in Shift

When an Employee's regularly scheduled shift is changed by NCS, it is the responsibility of NCS to notify the Employee affected by the change as soon as possible before s/he reports to work.

6. Exchange of Shift

Employees may be permitted to exchange their shifts with an Employee in the same classification provided that the employee's Supervisor is notified and approves of the change in shift. If this change results in affected Employee working more than forty (40) hours in a week, NCS is not required to pay overtime to the Employee(s) involved.

7. Alternate Work Schedules

NCS may introduce alternate shift schedules as may be required based on operational requirements.

8. Changes to Daylight Saving Time

Only those Employees actually working the additional hour will receive one hour of time off in lieu of additional pay.

9. Payment for Normal Hours Worked.

NCS may elect to pay shift workers for their normal hours worked, rather than accruing additional hours.

## 10. Annual Leave

Permanent fulltime shift workers at the Voisey's Bay site receive 8% vacation pay in lieu of any annual leave benefits. These employees are still entitled to 35 hours of Hunting, Fishing and Gathering leave.

**Corrective Discipline Policy** 

1. Verbal Warning

A Supervisor should make any concerns known to the employee immediately.

The verbal warning must advise the employee of the consequences of continued unacceptable performance.

The discussion should be recorded in the Supervisor's notes, and not in the employee's personnel file.

2. Written Reprimand

If the verbal warning fails to correct the situation, the unacceptable behavior should be formally documented.

The Supervisor must state exactly in writing how the incident failed to meet the standards and should refer to any previous verbal warning.

The employee must sign the correspondence indicating that it has been received and will be placed in the employee's personnel file.

The Supervisor should indicate that the next written reprimand may result in suspension with or without pay or termination.

Suspension

With Pay

In some circumstances it is warranted that an Employee be removed from their position temporarily while an investigation is conducted.

The Supervisor in consultation with the Director of Human Resources shall decide if suspension with Pay is warranted.

Without Pay

The Employee is advised of the unacceptable performance or behavior.

The length of suspension may range from one (1) day to two (2) weeks, depending on the circumstances.

This written warning should also state that continued poor performance or misconduct may result in termination.

The employee must sign the correspondence indicating that it has been received and a copy placed in the employee's personnel file.

The Supervisor in consultation with the Deputy Minister and Director of Human Resources shall decide if suspension without Pay is warranted.

Dismissal

The Deputy Minister in consultation with the Director of Human Resources and the supervisor shall decide if dismissal is warranted.

Appendix 3 Employee Benefits

A. Labrador Allowance

Labrador Allowance is intended to assist eligible Employees with some of the costs of living in the isolated areas identified in Table "A" Community Grouping.

NCS will pay the applicable amount in Table "B" as Labrador Allowance to all Employees as defined in the definitions of this manual, living in the communities listed either in Group 1 or Group 2 of Table "A".

In case of spouses who are both employed by NCS or its Affiliate, the total amount paid to both of them shall not exceed the Labrador Allowance dependent rate in Table "B".

Labrador Allowance shall be paid bi-weekly on a pro-rated basis in accordance with his/her hours of work to a maximum of 1820 hours.

B. Bilingual Allowance

The Bilingual Allowance recognizes the importance and value of the Inuktitut language.

NCS will provide a Bilingual Inuktitut Allowance to Employees who can fluently speak and understand the Inuktitut language or are required to be bilingual in the Inuktitut language.

An examination of language ability will be required for all employees prior to receiving this benefit.

4) Employees who successfully complete the examination will be entitled to receive \$1,500.00 annually.

- 5) The annual allowance will be payable and pro-rated bi-weekly in accordance with his/her hours of work to a maximum of 1820 hours.
- 6) If an Employee is on unpaid leave of absence, eligible travel allowances will be paid once they return to work. (NGSL 2015-04)

C. Definitions

"Spouse" for the purpose of this benefit package, means someone to whom you are married, or someone of the same or opposite gender, who are living and maintaining their own household, in a spousal relationship for a period of one year.

"Dependent (s)" for the purpose of this benefit package, dependent means (excluding persons living in the same household for whom you receive government support):

a) Children of the Employee under the age eighteen (18) years of age, in a non-spousal relationship, living in the

same household as the Employee.

b) Children of the Employee eighteen (18) to twenty-four (24) years of age, in a non-spousal relationship, and in

full-time attendance at a school or post-secondary institution.

c) A grandchild, if living in the same household and under the full time care of the Employee and parent does not live in the same household.

"Fiscal Year" for the purpose of this benefit package, means April 01 to March 31

# TABLE "A" COMMUNITY GROUPING

# GROUP 1 Happy Valley-Goose Bay North West River Mud-Lake GROUP 2 Nain Hopedale Postville Makkovik Rigolet

# TABLE "B" Labrador Allowance

Effective December 1, 2005 – T	Effective December 1, 2005 – Taxable benefit		
GROUP 1	Single: \$1,925.00/annually	Spouse or Dependent: \$3,850.00/annually	
GROUP 2	Single: \$2,725.00/annually	Spouse or Dependent: \$5,450.00/annually	

Employee Acknowledgment

I, \_\_\_\_\_, the undersigned Employee of NCS, acknowledge that:

I have read and understand all of the contents of NCS's Employee Policy Manual;

I agree to abide and be bound by the terms and conditions of NCS's Employee Policy Manual; and

I accept that the contents of NCS's Employee Policy Manual form part of the terms and conditions of my employment with NCS.

SIGNED, this \_\_\_\_\_\_, 200\_\_\_\_\_, 200\_\_\_\_\_.

Witness

Employee Signature

# OATH OF OFFICE

I, \_\_\_\_\_, dated this \_\_\_\_\_, day of \_\_\_\_\_, 20\_\_\_,

solemnly and sincerely swear that I will faithfully and honestly fulfill the duties that devolve upon me by reason of my employment in the Nunatsiavut Civil Service and that I will not, without due authority in that behalf, disclose or make known any matter that comes to my knowledge by reason of such employment. So Help me God.

Signature

Witness

#### **AFFIRMATION**

I, \_\_\_\_\_, dated this \_\_\_\_\_, day of \_\_\_\_\_, 20\_\_\_,

solemnly and sincerely affirm that I will faithfully and honestly fulfill the duties that devolve upon me by reason of my employment in the Nunatsiavut Civil Service and that I will not, without due authority in that behalf, disclose or make known any matter that comes to my knowledge by reason of such employment. Signature

Witness